

Introducing a Transit Pass to Support Our Unhoused Community



We're excited to introduce our new transit passes. This pass provides convenient and accessible transit options for unhoused individuals in the Travis County Homeless Management Information System (HMIS).

CapMetro collaborates with local providers to offer a pass that benefits our community at no cost to riders. This partnership seeks to improve mobility, access to vital services and community connections. Enrollment opens to providers in October 2023. If you are a provider, please fill out this [Interest Form](#) to receive information about enrollment and client eligibility. Please reach out to Kelsey.Lammy@capmetro.org with questions.

Pass Details



Smart Card Technology: The pass is a smart card that enables easy and efficient travel on CapMetro local services.



No Cost: The transit pass has no cost to both the unhoused clients and authorized service providers.



Pick-up Locations: Unhoused clients can obtain their smart cards at participating service providers or the Transit Store.



Usage Flexibility: The pass can be used as needed on valid local services.

Key Benefits

Access to Transportation: The pass ensures individuals experiencing homelessness have access to essential services, employment opportunities and community activities at no cost to them or providers.

Empowerment and Independence: By offering transportation fare support, we empower individuals to travel independently.

Increased Opportunities: Access to reliable transportation opens doors to employment, job interviews, medical appointments, social services and support networks.

Stability and Progress: Transit passes for people receiving services through the homelessness response system better links these services to individuals and links individuals to opportunities to progress toward stability in housing, support services and employment, and an improved quality of life.