

KNOW THE RULES OF THE RIDE

FOLLOWING SOME SIMPLE RULES KEEPS EVERYONE SAFE.

WAIT SAFELY

> Don't stand on the edge of the curb while waiting for the bus. Don't cross in front of the bus or chase after it, and always use traffic lights and crosswalks.

> Wait for the train safely by standing behind the textured white strip on the platform. Stay alert: MetroRail is quieter than a freight train, and you might not hear the train coming. Once the train has stopped, the doors open automatically. Let passengers exit before you board the train.

> In case of emergency, all MetroRail station platforms are equipped with "Code Blue" phones that provide a direct connection to 911. For your security, platforms are also equipped with video cameras.

ENJOY THE RIDE

USE COMMON SENSE.

Never bring weapons (except licensed, concealed handguns), explosives, car batteries, flammable liquids or other hazardous materials on the bus or train. That goes for gasoline-powered bicycles and scooters, too. Don't open the windows or roof hatch on the bus. Items brought on the bus should be limited to what a passenger can reasonably carry. Small carts or luggage are acceptable. Find a safe spot for personal items so they do not block the aisle and remember to take them with you when you leave. Stay seated until the bus has completely stopped. Be aware that if you sleep on the bus, you may be injured if the bus stops or moves suddenly.



BE COURTEOUS.

Wear shoes and a shirt. Keep your volume low; that includes your headphones, video games and cell phone conversations. Don't play radios or musical instruments, or use profanity or abusive language. Keep your feet off the seats. And don't tag or cut the seats, or you may face fines or jail time.

DITCH FOOD, DRINKS AND SMOKES.

Toss food and open drinks in the trash. Drinks are allowed only if in spill-proof containers with a resealable lid. Open cans and paper or Styrofoam cups with lids and straws are not allowed.

Tobacco use is prohibited in all Capital Metro vehicles and near the passenger boarding areas of all Capital Metro-owned transit centers and Park & Rides. Transit supervisors may ask those violating the policy to leave the tobacco-free area or stop using tobacco products at that location. Any ongoing or repeated violations will be addressed just as any other violation of Capital Metro rules including the possibility of a Criminal Trespass Warning.

LEAVE ROVER AT HOME.

Pets are not allowed on the bus or train. The only exceptions are service animals – and they have a job



to do. Please respect these animals and do not try to pet or play with them while they're working.

KEEP KIDS SAFE.

Children five and younger must be accompanied by an adult. Always carry small children; don't try to enter or exit the bus with a child in a stroller. Always take a seat and hold your child while the bus or train is in motion. If you see a passenger standing with a small child, please give up your seat.

GET HELP IF YOU NEED IT.

On the bus, alert your operator in an emergency. On the train, if you need to contact the train operator in an emergency, passenger intercom units are located next to the doors. For your security, trains and some buses are also equipped with security cameras.

WATCH FOR YOUR STOP

> Keep an eye out for your bus stop and signal about a block before the bus gets there. Use the "stop requested" cord or signal tab; don't distract the driver by yelling. Be aware that the bus can only drop you at designated stops and can't stop in construction zones.

> The train stops at every scheduled station along the Red Line.

EXIT SAFELY

> When you leave the bus, exit through the rear door whenever possible. Don't cross in front of the bus and always use traffic lights and crosswalks.

> To exit the train at your stop, push the lighted button if the door doesn't open automatically.



SERVICE ANIMALS

Service animals are dogs that are specially trained to help individuals with disabilities. Their work may include: guiding the blind, alerting deaf individuals to people or sounds, pulling a wheelchair, providing support, balance and stability to individuals with mobility disabilities, helping during a seizure, or helping persons with psychiatric or neurological disabilities. Service animals are distinct from companion animals (pets) or security dogs. Please don't ask to pet them or interfere with them while they work.