



METRO

Quarterly Report

APRIL - JUNE 2019



RIDERSHIP SHOOTS HIGH

A year ago, we launched an ambitious redesign of our bus network. Cap Remap tripled the number of MetroBus routes in our High-Frequency Network and extended that frequency and reliability to weekends too.

Our ridership numbers — up 11 of the 12 months since Cap Remap's implementation — have shown the success of that effort. Those gains grew as the year went on, too, up 6% in March, better than 8% in April and finishing Cap Remap's first year with an amazing 11.5% increase over the previous May. Cap Remap updates also improved walkability to previously underserved communities. These results were enabled not only by the new bus network but also through better bus stop accessibility with new sidewalks and more bus shelters.

When you invest in transit, results follow.

4.5%
INC. RIDERSHIP
FOR THE YEAR

NEW SERVICE GIVES MANOR A PICKUP



Pickup by CapMetro is an on-demand ride-hailing service that operates within its own service zone and lets customers request a ride directly from their phone. In June, we brought Pickup to Manor, replacing a low-performing circulator route. And it's already tripled the old route's daily ridership numbers!

Four Austin neighborhoods will benefit from Pickup too, beginning this summer. Those four are East ATX, Exposition, Northeast ATX, and Walnut Creek.

Special thanks to CapMetro Boardmember Mayor Rita Jonse, Police Chief Ryan Phipps and City Manager Thomas Bolt.

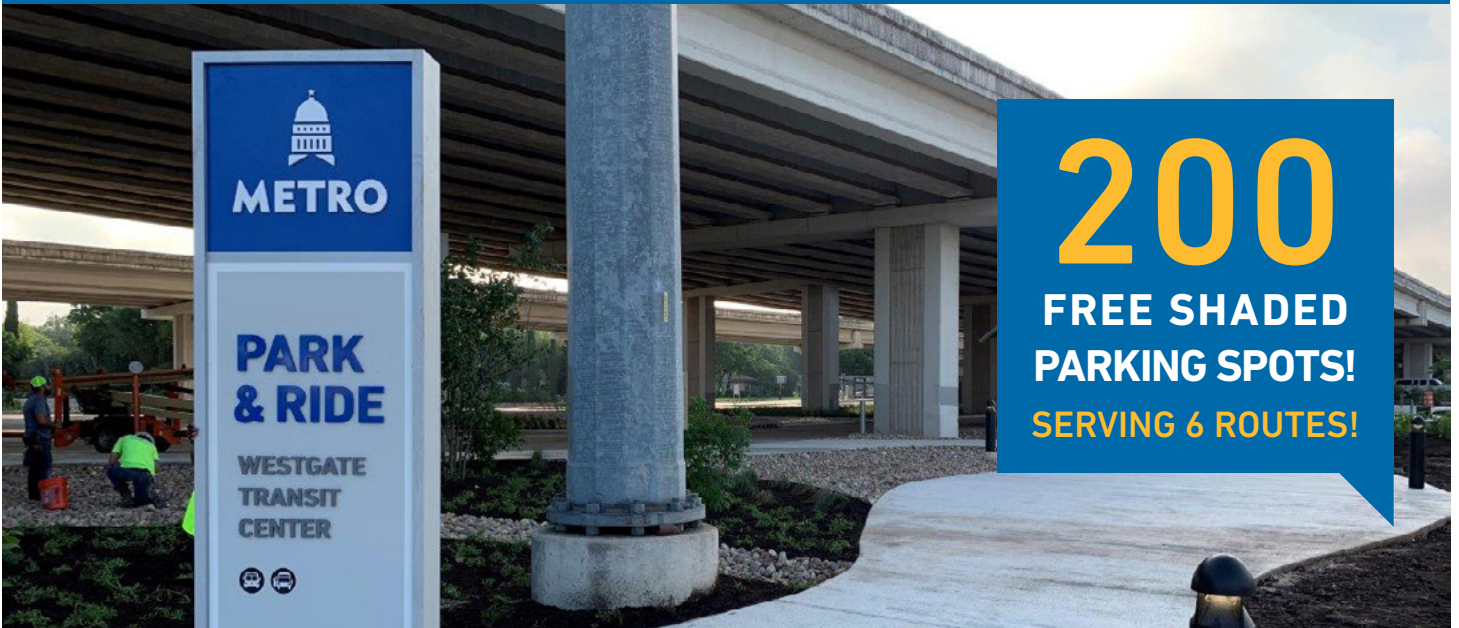
TWO STEPPING FROM WHEATSVILLE TO THE BROKEN SPOKE



Capital Metro has added eight pairs of stations along the two MetroRapid lines in the past year, fulfilling customer requests and improving the experience of riding the service. We were able to work with community partners at two Austin institutions this spring to host ribbon-cutting events: 31st Street Station in front of Wheatsville Co-op and Broken Spoke Station on South Lamar.

Special thanks to Austin City Council Member Kathie Tovo and Travis County Commissioner Brigid Shea.

WESTGATE TRANSIT CENTER: A COMMUNITY HUB



A first-of-its-kind facility for Austin, Westgate Transit Center makes productive use of formerly empty space beneath a highway overpass. It not only provides transit customers with free, shaded parking spots, but also adds an aesthetic benefit to the surrounding neighborhoods, replacing an empty and unkempt highway underpass with well-lit, landscaped public space.

Westgate Transit Center opened June 2 and is the result of a collaborative process that involved partners from the city of Austin, TxDOT and community groups. It offers South Austin a chance to remove almost 200 cars from the road each day and provides connections to half a dozen bus routes: 30, 300, 311, 315, 318 and 803.

TRANSIT IN MORE PLACES: CREATING THE COMMUNITY'S VISION

Project Connect is a huge effort that will serve the community now and well into the future, transforming our region.

The Project Connect system map reflects that grand vision and contains almost a dozen potential transit lines. These routes will serve new transit centers and Park & Rides throughout Central Texas.

This spring, we held open houses at Austin's Central Library, illustrating where Project Connect's transit lines would run, which neighborhoods they would serve and how they might operate. We also hosted community conversations throughout the area, offering the public a chance to provide feedback and tell us what they want from transit.

We've got the vision, and we're gathering feedback. It's go time. We welcome questions, comments and any other feedback at the Project Connect Community Office (at 6th and Congress), through **ProjectConnect.com** or at **feedback@capmetro.org**.



GIVE FEEDBACK!

[@ProjectConnect.com](https://ProjectConnect.com)

- Read the entire Community Engagement Plan
- Attend a virtual open house