



# A Transit Pass to Support Our Unhoused Community



We are providing convenient and accessible transit options for unhoused individuals registered in the Travis County Homeless Management Information System (HMIS) by distributing our CapMetro Reloadable Fare Cards.

CapMetro collaborates with local providers to offer a pass that benefits our community at no cost to riders. This partnership seeks to improve mobility and access to vital services and community connections.

If you have questions or need assistance, reach out to [DiscountFarePrograms@capmetro.org](mailto:DiscountFarePrograms@capmetro.org).

## Pass Details



**Smart Card Technology:** The CapMetro Reloadable Fare Card is a smart card that enables easy and efficient travel on CapMetro local services.



**No Cost:** The card has no cost to both unhoused clients and authorized service providers.



**Pick-up Locations:** Unhoused clients can obtain their smart cards at participating service providers.



**Usage Flexibility:** The pass can be used as needed on valid local services.

## Key Benefits

**Access to Transportation:** The card ensures individuals experiencing homelessness have access to essential services, employment opportunities and community activities at no cost to them or providers.

**Empowerment and Independence:** By offering transportation fare support, we empower individuals to travel independently.

**Increased Opportunities:** Access to reliable transportation opens doors to employment, job interviews, medical appointments, social services and support networks.

**Stability and Progress:** Transit fare cards for people receiving services through the homelessness response system better links these services to individuals and links individuals to opportunities to progress toward stability in housing, support services and employment, and an improved quality of life.



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Below is the list of current providers that are participating in the pass program and their hours of operation. All individuals registered in the HMIS can visit any of the providers listed here to receive a CapMetro Reloadable Fare Card. **For questions, please email [DiscountFarePrograms@capmetro.org](mailto:DiscountFarePrograms@capmetro.org).**

## Participating Provider List

### American GI Forum

2700 S I-35 FR, Suite 100

Mon - Fri, 9 AM - 1 PM

### Sunrise Navigation

4430 Menchaca Rd

Mon - Fri, 9 AM - 1 PM

### The Charlie Center

12675 Research Blvd

Wed & Thurs, 10 AM - 1 PM

### Trinity Center

304 E 7th St

Tues - Fri, 9:30 AM - 1 PM

