CapMetro App Fare Pilot

This new pilot program brings the convenience and efficiency of the CapMetro App to more people and makes paying for and riding CapMetro fairer and easier. Thank you for participating in this pilot program.



A few things to get started:

1

2)

Download the CapMetro App from the app store for your Apple or Android devices.

Register for an account using your Facebook or Google account or another email address.

The CapMetro App has many advantages over paying with cash at the farebox. It's faster, more efficient and has other tools like the Trip Planner that help you get around. These tools are also leading to a big change that will make CapMetro more equitable and provide a better experience for all of our customers: **fare capping**.

How Fare Capping Benefits You

With fare capping, you save money by not having to decide which pass you need. Instead, just buy a Single Ride Pass. Then:

- If you buy 2 Single Ride Passes within 1 day, all your other trips become free for 24 hours after activating the first pass.
- Additionally, if you purchase 33 Local (or 27 Commuter) Single Ride Passes within 31 days, you will automatically earn a 31-day pass.

This cap ensures that you never pay more than \$2.50 per day for Local Service (or \$7 for Commuter) and makes riding with CapMetro more affordable in the long run!

В

How Does Fare Capping Work in the App?

Each time you ride, you will purchase a Single Ride Pass (either Local or Commuter). The CapMetro App will keep track of your purchases and monitor your status (see images to the right). As you buy each pass, you automatically earn credit toward a pass upgrade.

Reminder: Local and Commuter passes are tracked separately for the fare capping program, which means they cannot be combined for a pass upgrade.



Need to Use Cash to Buy a Pass in the App?

Available at 250+ participating store partners at launch (drug stores and gas stations), you will now be able to buy passes for your app with cash as well as add cash to your account to purchase passes at a later date.

Load Money	< Place Order	Back Select Retailer	K Retailer Details
Reload Autoload	Summary Update >	Select retailer to complete payment	Scan barcode at 7 Eleven
Reload Amount	x1 Local Day Pass \$2.50	City, State or ZIP Code 78701	\Im
\$5 \$10 \$15 \$20 \$30 Other	Subtotal \$2.50	Distance	V. 799366947520006371683
	Total: \$2.50	5 mi.	Address
Payment Change >	Payment Change >	SEARCH	823 CONGRESS, Austin, TX 7870
Pay with cash at a store (\$1-\$500) per transaction Store limits may vary	Pay with cash at a store (\$1-\$500) per transaction	Payment Locations	Payment to
	Store limits may vary	7 Eleven 0.2 mi	CapMetro
**************************************	MAR 😂 🔤 🦦 🚴 🖩 🜌 🛃 🗤 🕬	823 CONGRESS, Austin, Directions > TX 78701, USA	Payment Amount \$43.75
		7 Eleven 0.3 mi.	
		613 CONGRESS AVE, Directions > Austin, TX 78701, USA	
		CVS Pharmacy 0.4 ml.	
		500 CONGRESS AVE, Austin, TX 78701, USA Directions	
		7 Eleven 0.4 mi.	
		408 W 15TH ST, Austin, Directions 7 TX 787011625, USA	Your ticket will be available aft transaction is complete
PLACE ORDER	PLACE ORDER	7 Eleven 0.5 mi	GO TO TICKETS
	and manage into your walls	t coloct Mars on the better	
 If you want to to 	au money mito your walle	t, select More on the bottom	 At the store to
right (for iPhone) or from the menu on the top tert (Android).			snow your sci
 Scroll down and select Payment Methods. 			the cashier ar
 Select Wallet > Load. 			them scan the
 Choose the amore 	ount you'd like to place in y	/our account.	barcode.
 Select Payment 	t > Change.		Added cash w
	 Select Pay with cash at a store. 		
 Select Pay with 			vour ann wall
Select Pay with			
 Select Pay with If you want to p 	urchase a pass, go to the s	Store in the app	you purchase
 Select Pay with If you want to p Select the servi 	urchase a pass, go to the s	Store in the app purchase and follow the	you purchase
 Select Pay with If you want to p Select the service prompts to add 	urchase a pass, go to the s ce level you would like to j to cart and check out.	Store in the app purchase and follow the	you purchase pass, the pass
 Select Pay with If you want to p Select the servi prompts to add At the checkout 	urchase a pass, go to the s ce level you would like to to cart and check out.	Store in the app purchase and follow the	you purchase pass, the pass now be availa

location where you will make the payment to complete the purchase.