Contact Information

CapMetro Website      capmetro.org
Customer Service     512-474-1200
MetroAccess          512-852-7272
Metro RideShare      512-477-RIDE (7433)
CapMetro Administration 512-389-7400
CapMetro Transit Store 512-389-7454
Pickup by CapMetro   512-369-6200

Lost and Found Articles lost on vehicles and returned to CapMetro may be picked up at the Transit Store, Monday through Friday, 7:30 a.m. to 5:30 p.m., 512-389-7454.

Get rider advisories and have detour information delivered to your email inbox. Sign up at capmetro.org/service-alerts.

Fast Facts

Providing public transportation since 1985

Services:
- MetroBus
- MetroRapid
- MetroExpress
- MetroRail
- University of Texas Shuttles
- Night Owls
- Pickup
- MetroRideShare
- MetroAccess
- MetroBike

Weekday Boardings: 51,592
Annual Boardings: 16.9 million
Bus Routes: 83
Bus Stops: 2,400
Park & Rides/Transit Centers: 18
Service Area: 542 square miles
Population Served: 1,339,633

Interim President & CEO: Dottie Watkins

Board of Directors:
CapMetro is led by an eight-member board of directors appointed by various governing entities within the service area. Monthly public meetings are held at the CapMetro office located at 2910 E 5th Street in Austin. For more information or to review current board members, visit capmetro.org/board.

CapMetro is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. If you believe you have been discriminated against under Title VI, you may file a written complaint—Attn: Title VI Complaints, 2910 E, 5th Street, Austin, TX 78702.