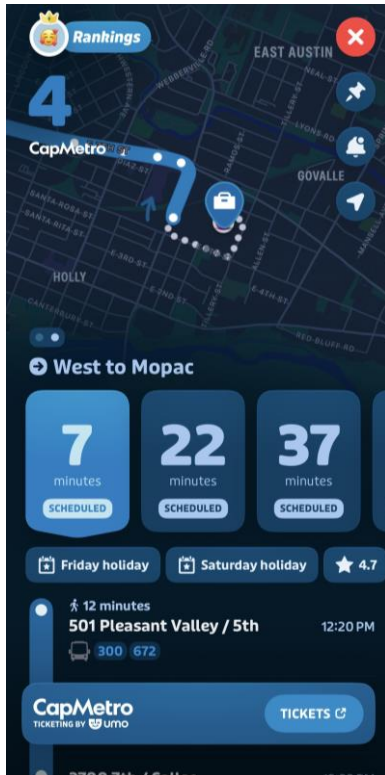


How to Pay Your Fare in the Transit App

Plan your trip in the **Transit app**, then **seamlessly open the Umo app** to pay your fare.

The Transit app is great for trip planning, but you'll need the Umo app to pay fare on board Bus, Rail and Pickup. With the Umo app, you can add money to a digital wallet and pay from your phone. You load your wallet once, then scan a QR code when you board. Fare capping makes sure you always pay the lowest fare.



At any point during your journey in the Transit app, tap the blue TICKETS button in the bottom right corner to open the Umo app.

Heads up: You can use the Umo app **or** a CapMetro Reloadable Fare Card, but not both. Pick the one that works best for you.

Set Up Your Umo Account

1. Download **Umo** from the App Store or Google Play. Open the app, turn on location services, and choose **CapMetro**.
2. On the home screen, tap **Sign in**, then **Create a new account**. Select CapMetro from the list of agencies.
3. Sign up with your mobile number or email, and follow the steps to finish your account.

Tip: Want the app in Spanish or French? On iPhone, go to Settings, Umo, Preferred Language. On Android, Umo matches your phone's language automatically.

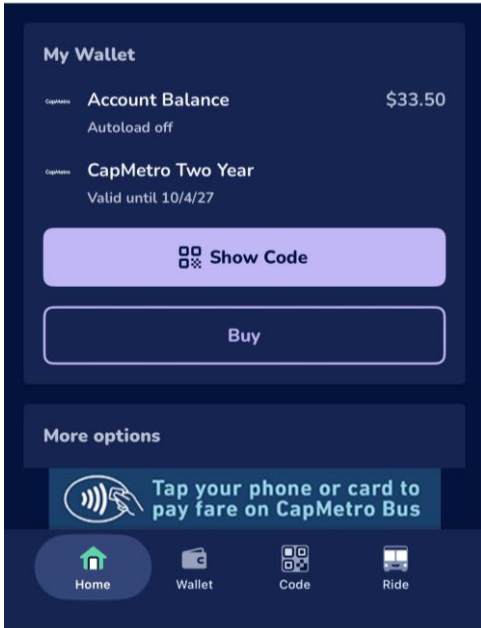


Add Money to Your Wallet

CapMetro

powered by  umo.

Where to?



1. Tap the **Wallet** tab, then tap **Buy**.
2. Choose to add money to your wallet to pay as you ride.
3. If you're adding money, link a payment method: a credit or debit card, Apple Pay, or Google Pay. You're ready to ride.

When you're riding, tap "Code" to reveal the code you scan at the Bus.

Your Umo wallet shows your account balance.

Tap Buy to add money.

Prefer cash? You can load cash onto your Umo wallet at the Transit Store or a participating retailer, including HEB. Find a location at capmetro.org/retailers.

Pay Your Fare When You Board

Your fare comes out of your Umo wallet each time you ride. Here's how to pay:

On the Bus

1. Open the Umo app and tap the **Code** tab at the bottom to show your QR code.
2. Hold your phone under the onboard scanner. Wait for the sound and image of a green check. You're good to board!

On Rail

1. Open the **Code** tab to reveal your QR code, and show it to the conductor when you board.

Note: Pickup operators can't scan the Umo app. Show your ride history in Umo to the Pickup operator.



How Fare Capping Works

Fare capping is the easiest way to save: you pay per ride, and once you've reached the daily or monthly maximum, the rest of your rides are free. There's nothing to buy ahead of time and nothing to track. The app does it for you.

- **Daily cap:** Once you've paid for two rides in a service day, the rest of your rides that day are free. A service day runs 4 a.m. to 3:59 a.m.
- **Monthly cap:** Once you've reached the daily cap for 17 days in a calendar month, the rest of your rides that month are free.

You get both daily and monthly fare capping with the Umo app and the CapMetro Reloadable Fare Card.

Good to know: Tap to Pay, tapping a contactless card, phone, or smartwatch at the bus scanner, includes daily fare capping, but not monthly. For both caps, use the Umo app or a Reloadable Fare Card.

Manage Your Payment Method

1. Open the **Wallet** tab and go to your payment settings.
2. Add a new card or update your linked card, then save. Your next wallet reload will use the new card.