

Capital Metropolitan Transportation Authority

Access Advisory Committee

Wednesday, October 5th, 2022

5:30 PM

Virtual Presentation

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CapMetro Employees: Sam Alexander, Chad Ballentine, Nadia Barrera-Ramirez, Brian Booth, Peter Breton, Brian Buchanan, Martin Kareithi, Julie Lampkin, Vanessa Meza, Edna Parra, Raul Vela, Chris Westbrook.

Committee Members: Andrew Bernet, Glenda Born, Audrea Diaz, Mike Gorse, Paul Hunt, John McNabb.

Public: Amy Belding, CBS Austin.

Meeting called to order at 5:36 PM

Welcome / Introductions / Call to Order

Chair Hunt

Public Communications

Glenda Born asks CapMetro Staff to remind MetroAccess drivers to not rely completely on GPS as they missed her and other's addresses from time-to-time.

Glenda Born mentions that the automatic customer-survey function used for the call-in appointment system is not functioning correctly. **Julie Lampkin** mentions that they are aware of the issue and that they are acquiring services from a new contractor to remedy the issue.

Audrea Diaz mentions an issue of an at-the-door cancellation she experienced, and **CapMetro Staff** say they will follow-up with her when they've reviewed the information later.

Amy Belding outlines multiple issues she has had with MetroAccess service, and **Chad Ballentine** and **Julie Lampkin** set up a meeting with her to remedy the issues.

Introduction & Thank You

Sam Alexander; EVP, Engagement & Experience

Sam Alexander gives her thanks to the committee and explains her background.

Cross-Agency Programming

Nadia Barrera-Ramirez; Manager, Cross-Agency Transit and Mobility Programs.

Nadia Barrera-Ramirez outlines the numerous cross-agency programs between CapMetro and other public agencies, such as the rubberized bus pad pilot, transit enhancement report project, and MetroBike expansion.

Paul Hunt asks if the texture of the rubberized bus pads is for accessibility purposes, and **Nadia Barrera-Ramirez** says that it is not explicitly for that purpose, but that the texture is distinct enough to be differentiated from concrete by food or cane.

Project Connect Update

Brian Buchanan, Principal Project Manager at HDR.

Brian Buchanan outlines the current accomplishments of Project Connect, such as new Pickup zones and funding anti-displacement efforts. He also outlines the current program assessment, cost estimates, and future steps.

John McNabb asks if the team has prioritized elements of Project Connect that will get cut. **Brian Buchanan** replies that there is not a list of things to get cut, as everything in the original plan will get built, but some things may be done later, scaled back, or done differently.

Glenda Born asks how labor shortages and inflation has impacted the program, and **Brian Buchanan** says that it has forced them to react and adjust their plans.

Paul Hunt asks about the process and steps for obtaining funding from the federal government, and **Brian Buchanan** explains.

Glenda Born asks if there's a cap in the amount of funding that can be asked of from the federal government, and **Brian Buchanan** says it's usually 35-50%, depending on the project.

Mike Gorse asks if there's a waitlist of projects for funding, and **Brian Buchanan** explains that there isn't a waitlist, but there is a list of projects that are possible contenders for federal funding.

Access 2023 Work Plan Meeting

Committee Discussion

The committee discusses how they would prefer to have a work plan meeting and decide on an in-person meeting at 624 N Pleasant Valley, on Nov 2 at 4:30pm.

Approval of the minutes - Motion to approve by John McNabb / 2nd by Mike Gorse. Passes with majority - 1 abstention.

Meeting adjourned at 7:08 PM