

## Capital Metropolitan Transportation Authority

### Access Advisory Committee

Wednesday, September 7<sup>th</sup>, 2022

5:30 PM

#### Virtual Presentation

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**CapMetro Employees:** Peter Breton, Ken Cartwright, Martin Kareithi, Julie Lampkin, Edna Parra, Eric Robins, Donna Simmons, Raul Vela, Chris Westbrook

**Committee Members:** Estrella Barerra, Andrew Bernet, Audrea Diaz, Otmar Foehner, Mike Gorse, Paul Hunt, John McNabb

**Public:** CBS Austin

**Meeting called to order at 5:32 PM**

### Welcome / Introductions / Call to Order

*Chair Hunt*

### Public Communications

**Audrea Diaz** asks to be connected to a representative from CARTS so she can advocate for the East Side Bus Plaza staying open past 10pm.

**Andrew Bernet** mentions that when multiple buses arrive at a smaller stop, sometimes the second or third bus will skip past the other buses and stop further down the road, which can cause vision-impaired riders to miss their bus.

**Martin Kareithi** responds that there is a policy on buses stopping in-line at the proper location, but that there will be ongoing adjustments to that policy to more reliably serve vision-impaired riders.

**Paul Hunt** asks that **Martin Kareithi** update the committee of the updated policy when it goes into effect.

### President & CEO Job Profile Draft

*Donna Simmons; EVP, Administration and Diversity & Inclusion*

**Donna Simmons** gives an overview of the President & CEO hiring timeline and highlights the key qualities and attributes – as well as the experience required – for the role.

**Estrella Barerra** asks who will serve on the interview committee. **Donna Simmons** informs her that it is the CapMetro board of directors.

**Estrella Barerra** inquires if the advisory committees will be able to chime in. **Donna Simmons** says that the public input process hasn't been finalized, but there may be a public presentation and Q&A.

### Public Safety Program

*Gardner Tabon; EVP & Chief Safety Officer*

*Eric Robins; Chief Administrator*

**Eric Robins** overviews the steps needed to completely form a robust transit police force, such as training requirements, as well as community engagement, input from CapMetro staff, staff, and TCOLE requirements.

**Paul Hunt** asks if officers will be active on transit or around stops. **Eric Robins** responds and explains that the plan is to have safety personnel visible throughout the system.

## **Capital Projects**

*Ken Cartwright; VP of Capital Projects*

**Ken Cartwright** overviews the future MetroRapid routes and the objectives for each of those lines. Service will be consistent with current MetroRapid routes and will include new and existing amenities. He also outlines future Red Line improvements, including double tracking at McKalla Station and in-between the Lakeline and Leander Stations, and the new Boardmoor station. A new Demand Response base is also being developed.

**Paul Hunt** asks about charging policies in cases where buses may need to recover time. **Ken Cartwright** says that they are developing operational plans to address those concerns across the system.

**Paul Hunt** asks if the new demand response base will replace the current one, and **Ken Cartwright** confirms.

**Paul Hunt** asks if the Howard Station will stay, and **Ken Cartwright** confirms.

**Paul Hunt** asks when the MetroRapid routes will come online, and **Ken Cartwright** says 2023.

## **Fares Pilot & Recruitment**

*Edna Parra; Manager, Community Engagement and Outreach*

**Edna Parra** outlines the AMP system, fare capping, and the piloting process for the new fares programs.

**Audrea Diaz** asks about how the new Fares programs will affect Pickup and MetroAccess. **Edna Parra** says in 2023 that they'll hopefully migrate to the AMP system.

**Paul Hunt** asks if the AMP app will only cover payment of fares, or if it will have all the features of the current CapMetro app. **Edna Parra** explains that the app will have the same features, but the backend is different.

**Paul Hunt** asks if you can register your account to have Reduced Fare, and **Edna Parra** confirms.

**John McNabb** inquires about the status of the Transit Empowerment Fund (TEF). **Edna Parra** responds that there is a working group analyzing the system and looking to update TEF to hopefully integrate it with the AMP system.

**Approval of the minutes** - Motion to approve by John McNabb / 2<sup>nd</sup> by Mike Gorse. Passed with unanimous consent.

**Meeting adjourned at 6:45 PM**