

## **Capital Metropolitan Transportation Authority**

### **Access Advisory Committee**

**Wednesday, August 7, 2024**

**5:30 PM**

### ***Virtual Presentation***

**CapMetro Employees:** Peter Breton, Louise Friedlander, Art Jackson, Martin Kareithi, Julie Lampkin, Chris Mojica, Kathleen Reale, Sara Sanford, Emmanuel Toutin.

**Supporting Staff:** Nick Milum, Raul Vela, Christopher Westbrook.

**Committee Members:** Estrella Barrera, Andrew Bernet, Glenda Born, Audrea Diaz, Otmar Foehner, Mike Gorse, John McNabb.

**Guests:** Rebecca Allbritton, Tracey Moody.

***Meeting called to order at 5:33 PM***

### **Welcome / Introductions / Call to Order**

*Vice-Chair Born*

**Approval of the minutes** – John McNabb / 2nd by Andrew Bernet – passes unanimously

### **Public Communications**

**Rebecca Allbritton** shares feedback on Spare, overviewing software, technical, and hardware issues she has encountered or witnessed. She also shares concerns about a staff member in the Eligibility department.

**Tracey Moody** thanks staff for working on getting her issues resolved, and shares feedback on Spare related to drop-offs and logistics. She also adds that an operator recently no-showed her incorrectly.

**Andrew Bernet** shares that points-of-interest may be being shared across accounts, which is a potential privacy breach.

**Otmar Foehner** shares positive feedback on the Spare App's interface.

**Mike Gorse** says he has heard that some riders were seeing the name of the operator before pick-up, and then that feature was removed. He suggests bringing back the feature. **Sara Sanford** and **Nick Milum** say they will look into it.

**Glenda Born** shares a compliment for a recent ride to and from a medical appointment.

**Tracey Moody** asks why the cutoff for making next-day appointments is at 5pm. **Art Jackson** and **Julie Lampkin** explain that it is best practice operationally.

**Martin Kareithi** shares an update on NaviLens Wayfinding Project.

### **Spare Update**

*Art Jackson, Vice President of Demand Response*

**Art Jackson** gives an update on the issues that CapMetro staff are working on with Spare to address.

### **Proposed FY2025 Budget**

*Emmanuel Toutin, Director of Budget and Financial Planning*

**Emmanuel Toutin** overviews the proposed FY2025 budget, including the budget development calendar, an operating budget summary, capital budget highlights, and next steps for approval.

**John McNabb** asks about CapMetro's electric bus rollout, and **Emmanuel Toutin** and **Peter Breton** clarify CapMetro's position on sustainability goals and explain the challenges and opportunities surrounding current battery electric bus technology.

***Meeting adjourned at 6:43 PM***