CapMetro

Access Advisory Committee

March 2026

Opening Remarks

Dottie Watkins, President & CEO

CapMetro

Accessible Wayfinding Update

Martin Kareithi, Director of Systemwide Accessibility

CapMetro

Systemwide Accessibility Q4 2025 Report

Martin Kareithi, Director of Systemwide Accessibility

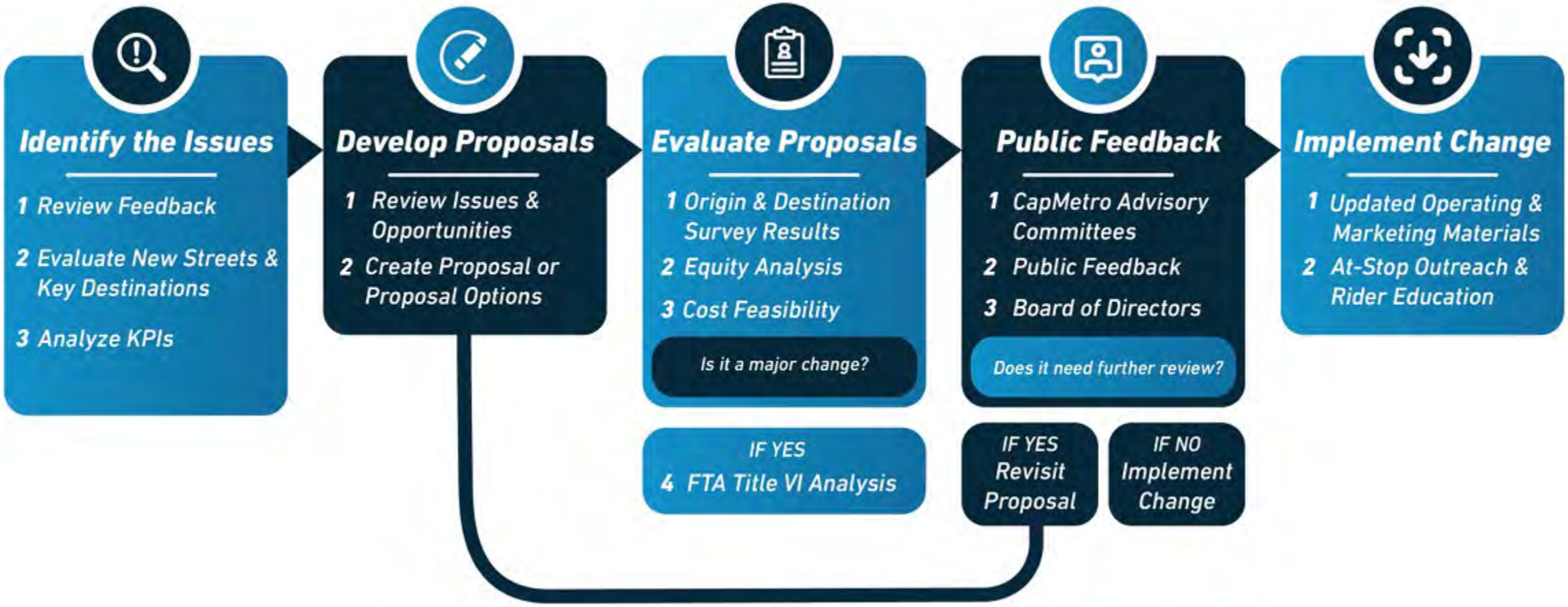
CapMetro

Proposed June 2026 Service Change

Jordan McGee, Senior Transportation Planner

CapMetro

Service Evaluation Process



June Service Changes

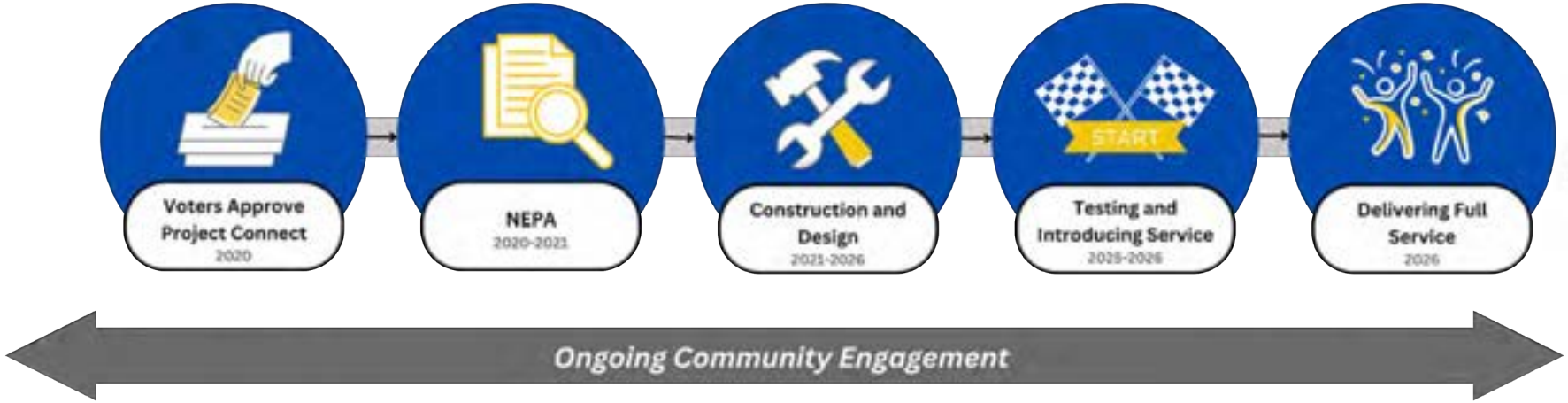
Rapid 800 Pleasant Valley and 837 Expo Center lines are proposed to achieve:

- ✓ 10-minute peak frequencies
- ✓ Additional zero-emission buses
- ✓ New Park and Rides
- ✓ Adjacent route changes

Full Service on the CapMetro Rapid Lines

CapMetro

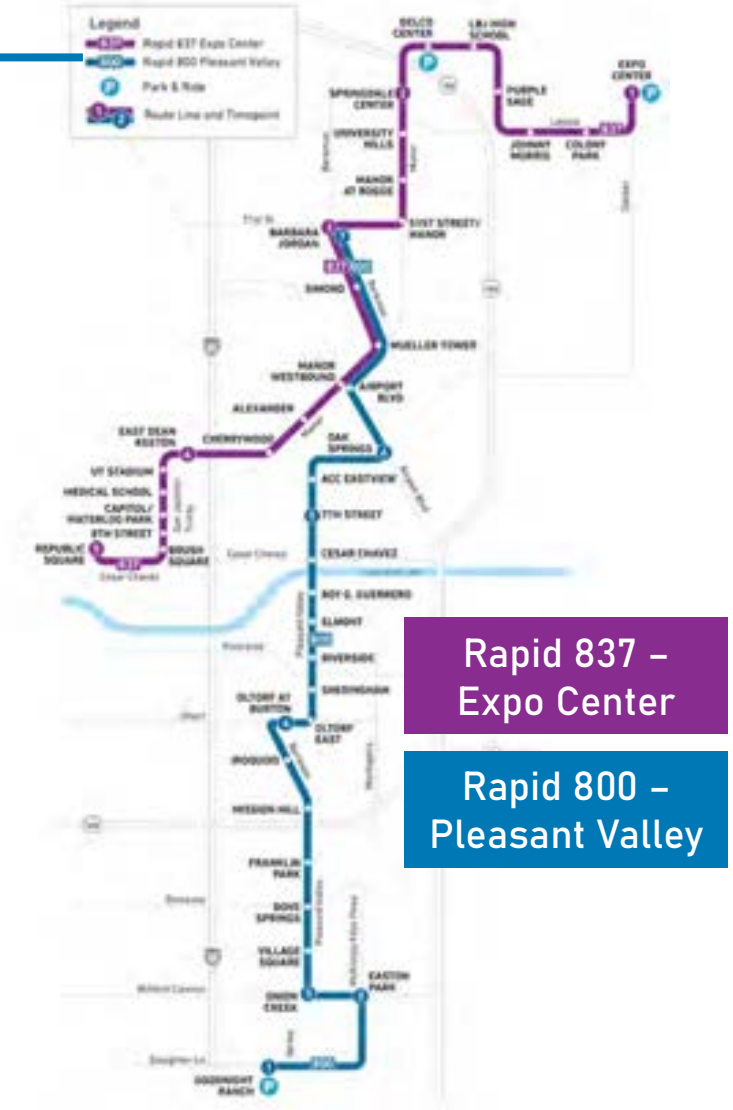
Project Development



Rapid 837 – Expo Center

Rapid 800 – Pleasant Valley

Upcoming Improvements



Rapid 837 – Expo Center

Rapid 800 – Pleasant Valley

New Transit Hubs and Adjacent Route Changes

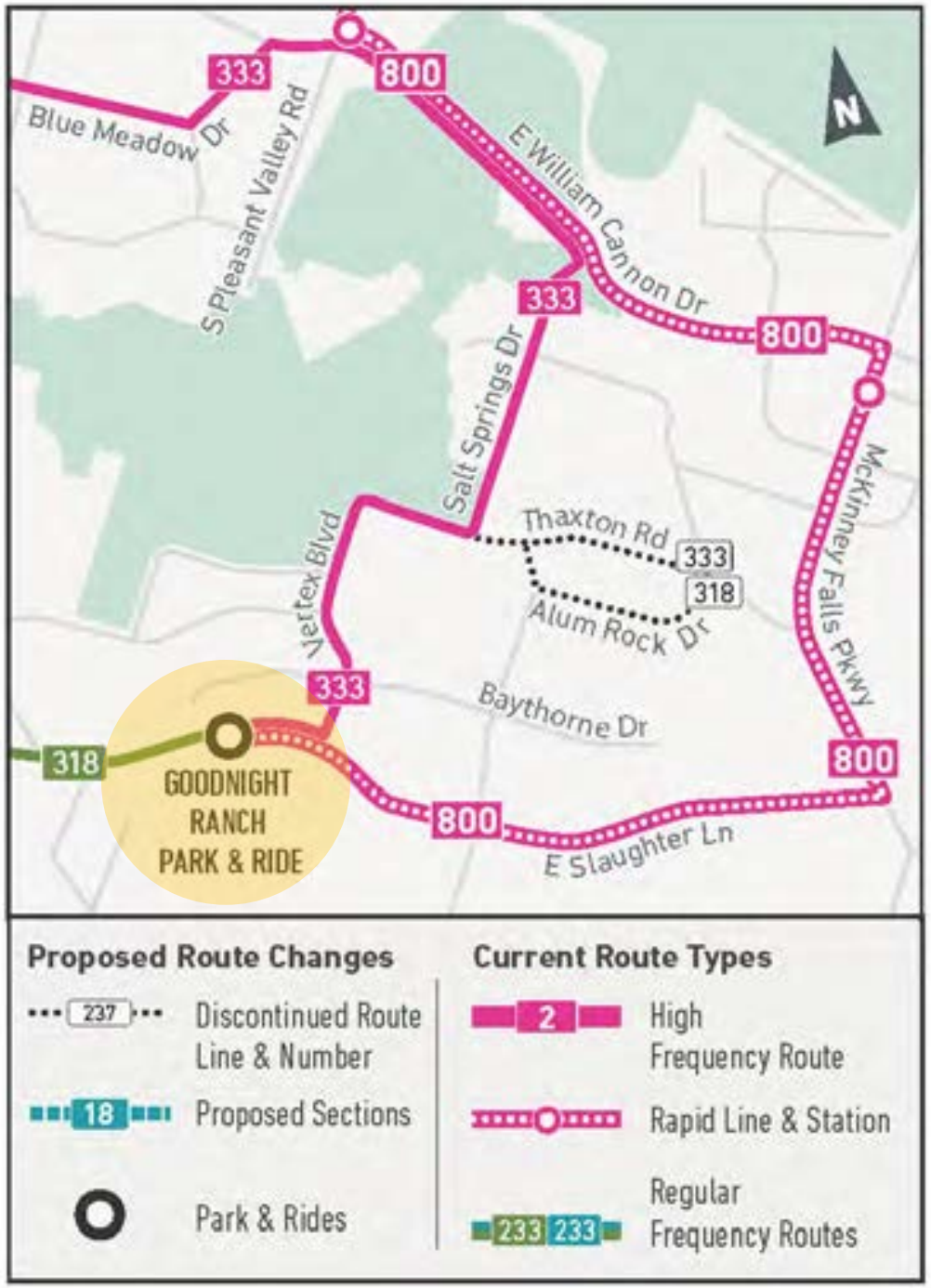
Goodnight Ranch Park and Ride

CapMetro

Proposed New Transit Hub at Goodnight Ranch Park and Ride

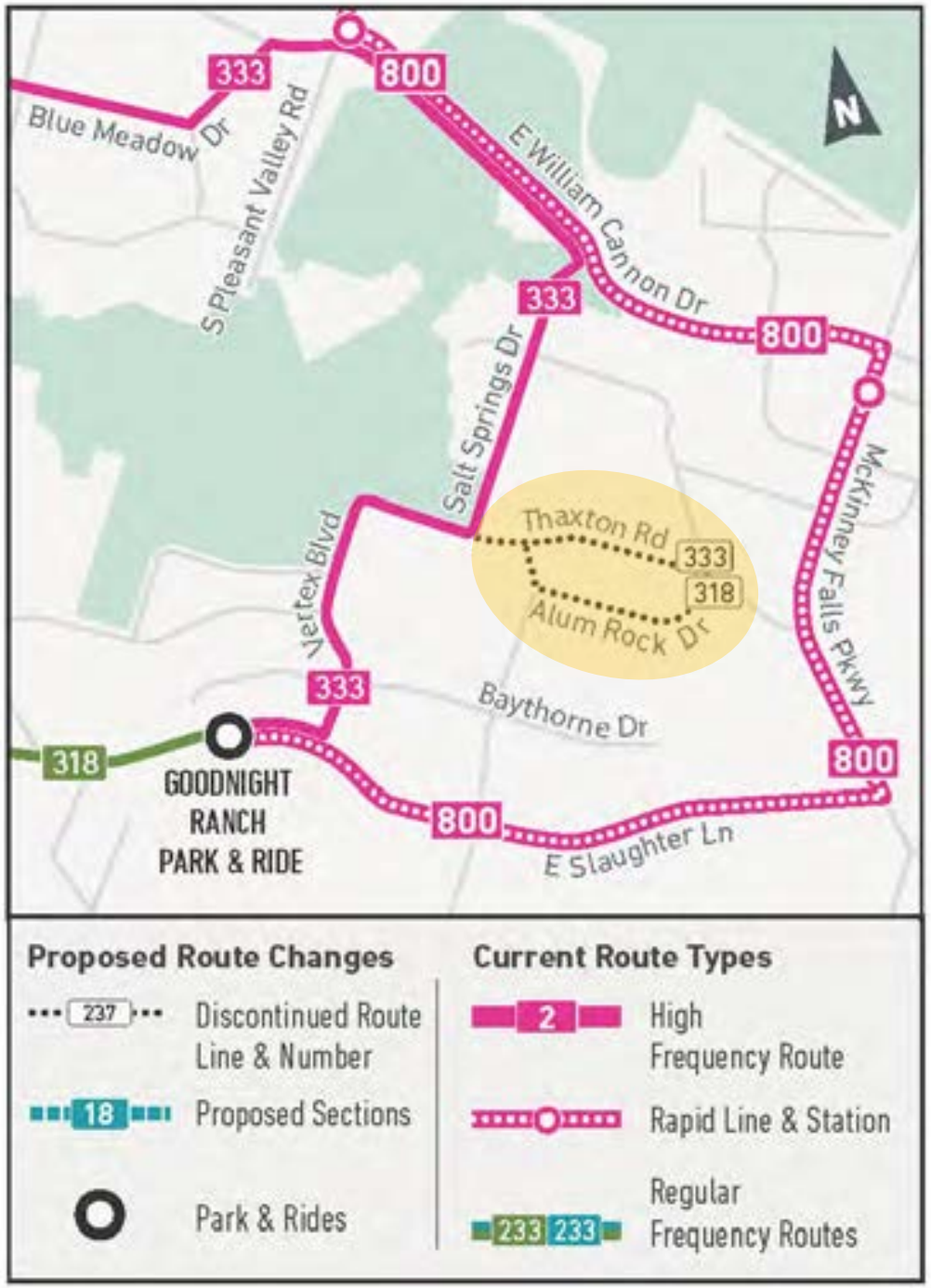
Serve as the new terminus for:

- Rapid 800 Pleasant Valley
- Local Route 318 Westgate/Slaughter
- Frequent Route 333 William Cannon



Proposed New Transit Hub at Goodnight Ranch Park and Ride

As a result, Routes 318 and 333 will no longer operate along portions of Thaxton Road, Alum Rock Drive, and Panadero Drive



New Transit Hubs and Adjacent Route Changes

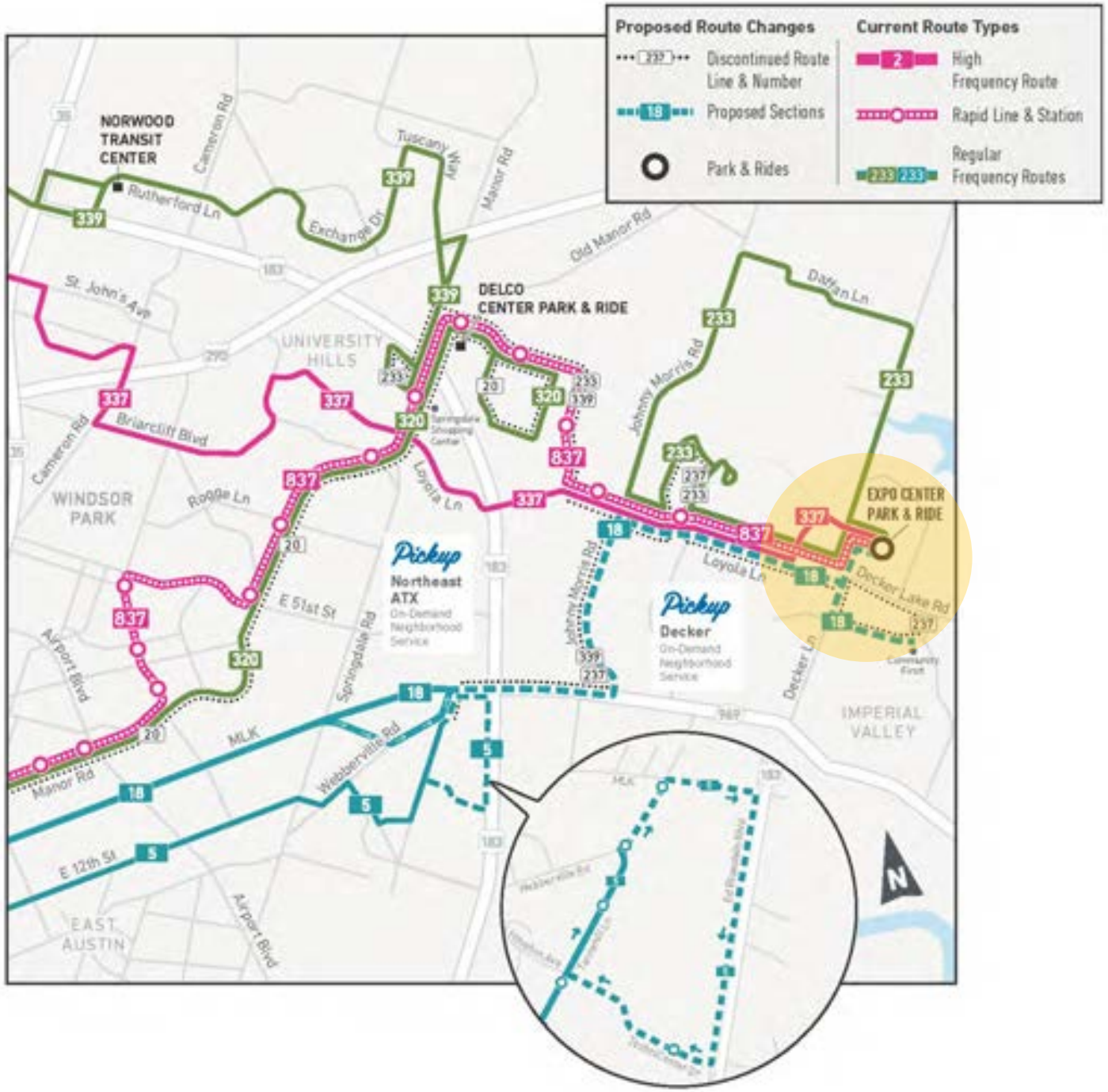
Expo Center Park and Ride

CapMetro

Proposed New Transit Hub at Expo Center Park and Ride

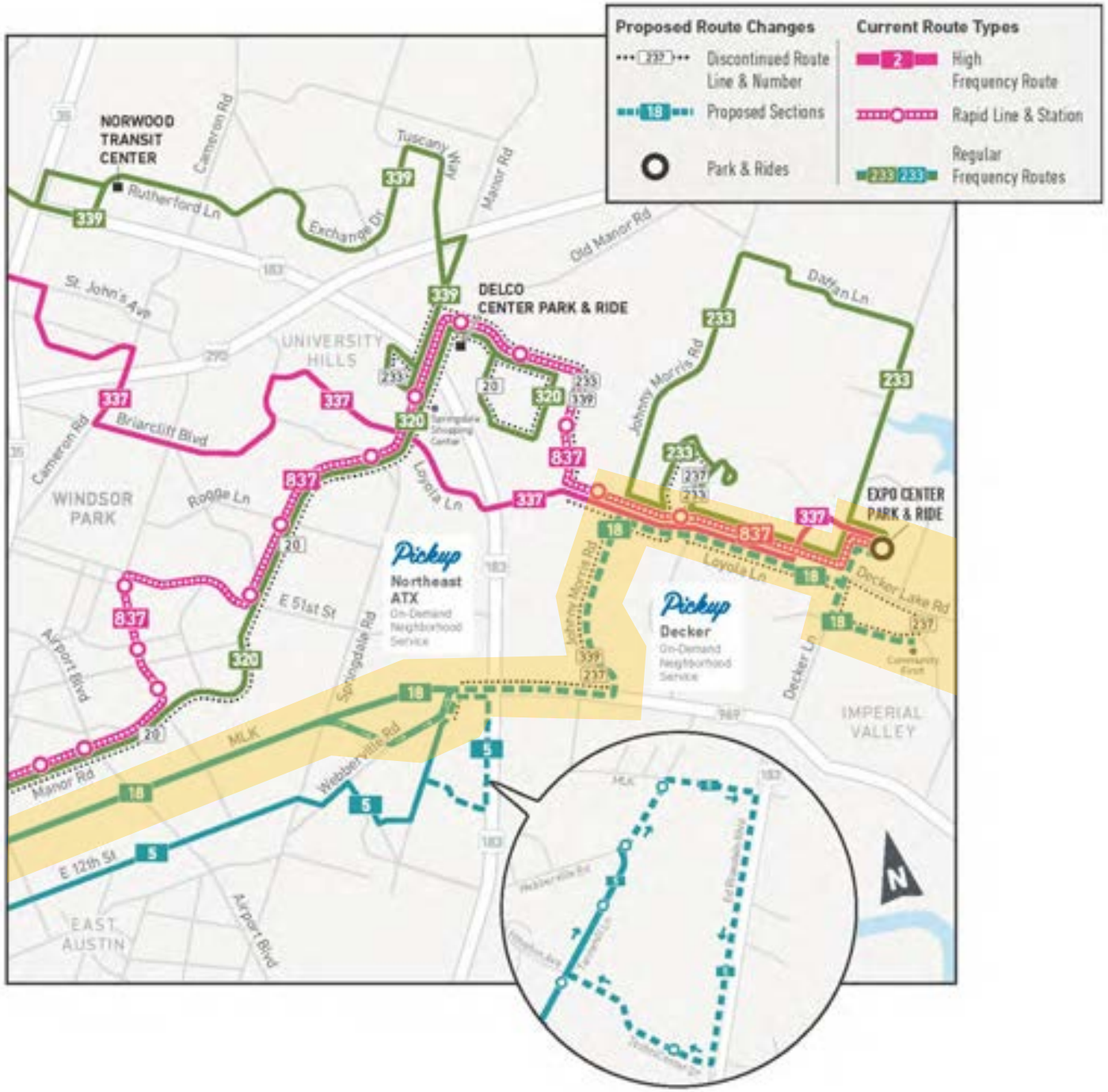
Serve as the new terminus for:

- Rapid 837 Expo Center
- Frequent Route 337 Koenig/Colony Park
- Local Route 18 MLK
- Local Route 233 Decker/Daffan
- Pickup Decker



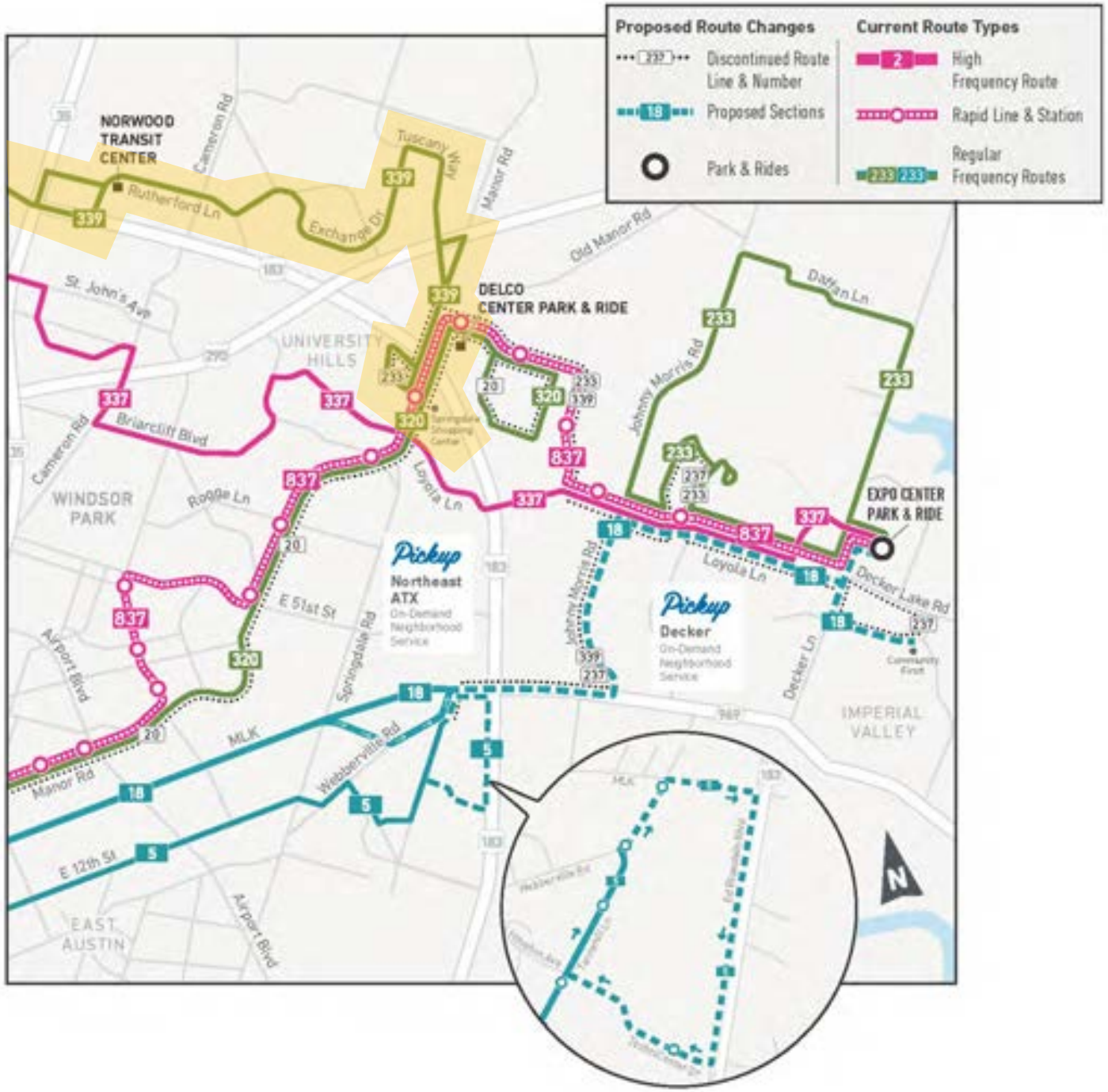
Proposed New Transit Hub at Expo Center Park and Ride

- Route 18 MLK would be extended, replacing Route 237 Northeast Feeder and part of Route 339 Tuscany, with more frequent and continuous coverage
- Route 237 Northeast Feeder would be discontinued, with service replaced by the extended Route 18



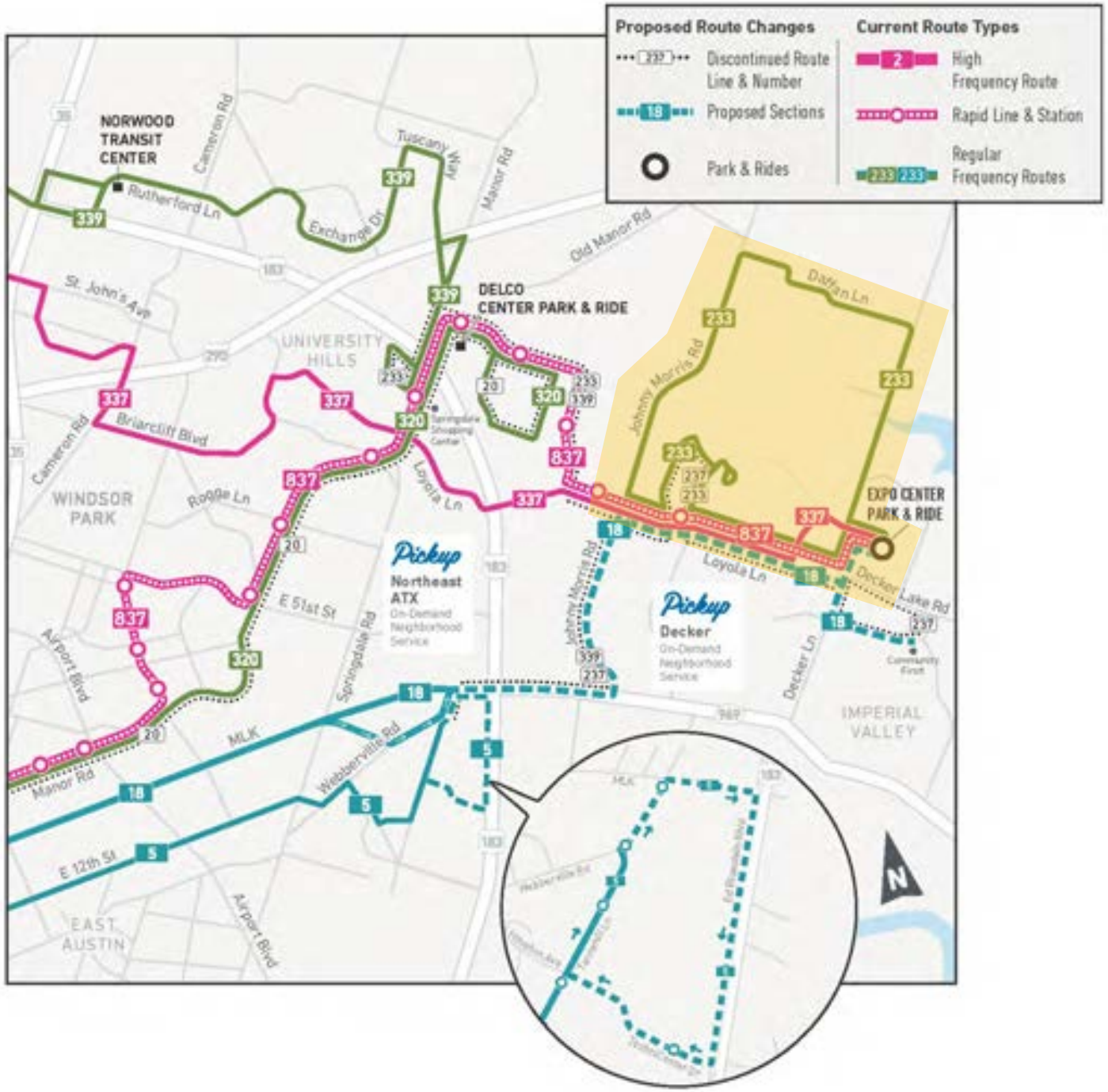
Proposed New Transit Hub at Expo Center Park and Ride

- Route 339 Tuscany would shorten and combine with Route 323 Anderson to form an altered crosstown route: Route 339 Anderson/Springdale with 30-minute frequency



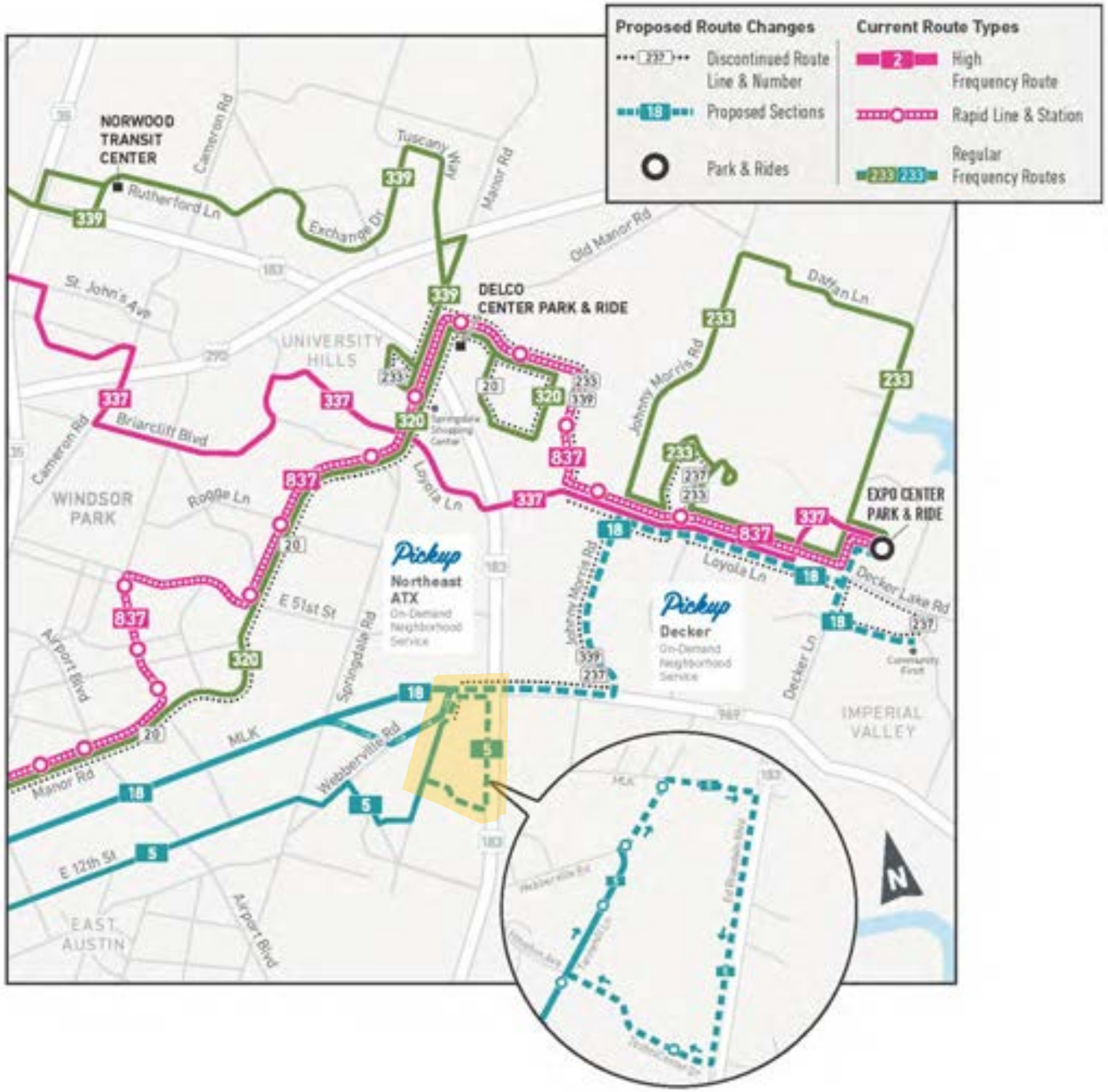
Proposed New Transit Hub at Expo Center Park and Ride

- Route 233 Decker/Daffan would be shortened to operate east of Johnny Morris Rd and become a neighborhood circulator with increased frequency

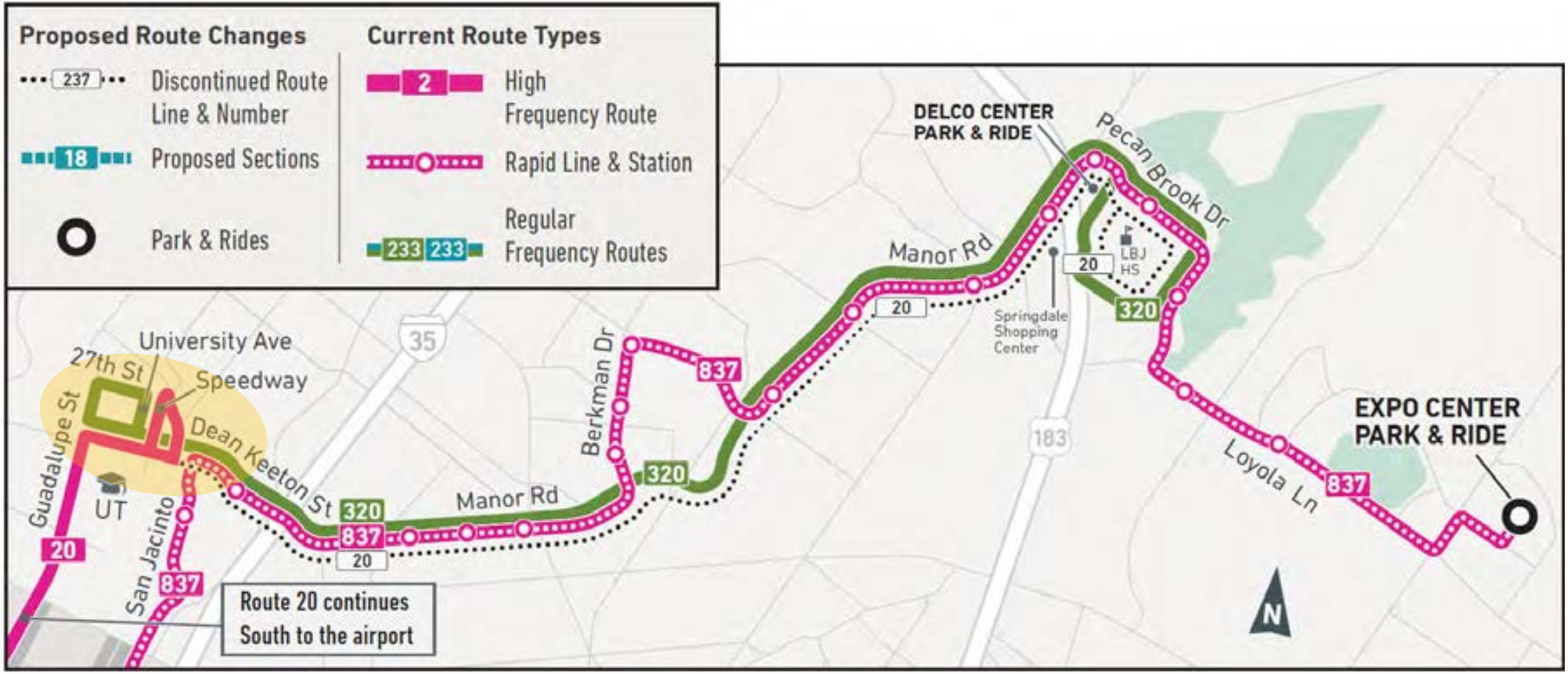


Proposed New Transit Hub at Expo Center Park and Ride

- Route 5 Woodrow/East 12th will have a new turnaround via Techni Center, instead of transitioning into a different route



Split of Route 20 as an Underlying Service



Proposed Minor Schedule Adjustments

Potential Minor Schedule Adjustments

Summer Service Adjustments – typical transition to summer service levels on UT Shuttle routes and select trips on local routes

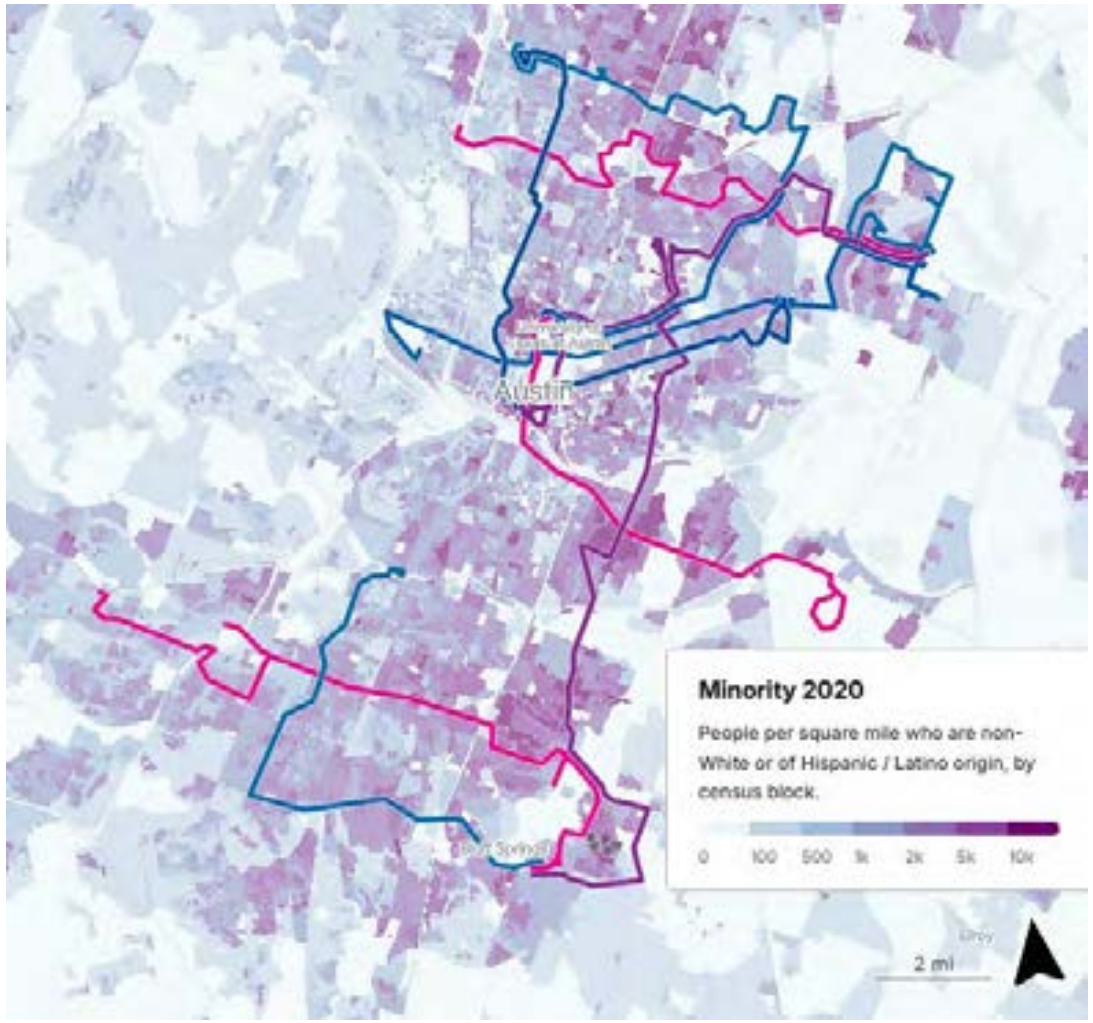
Minor Schedule Adjustments Due to Traffic – to improve on-time performance, reliability and better serve customers, Rail Connectors and Express routes may receive minor adjustments to their schedules

Reduce Disruptions During Construction – managing daily operations with agility and strategic monitoring to reduce disruptions during major infrastructure projects

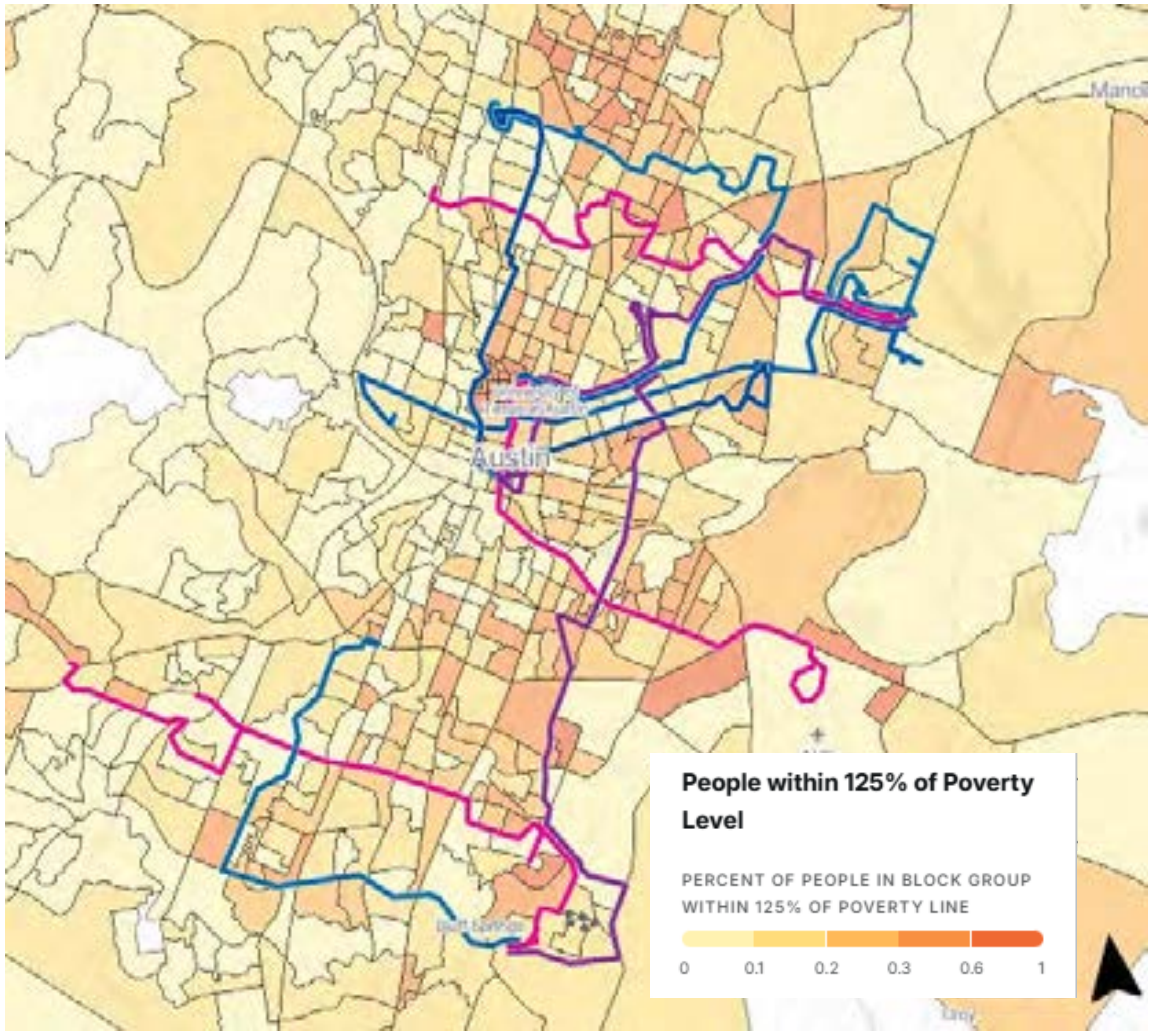
Title VI Analysis

Title VI Analysis

Minority Population



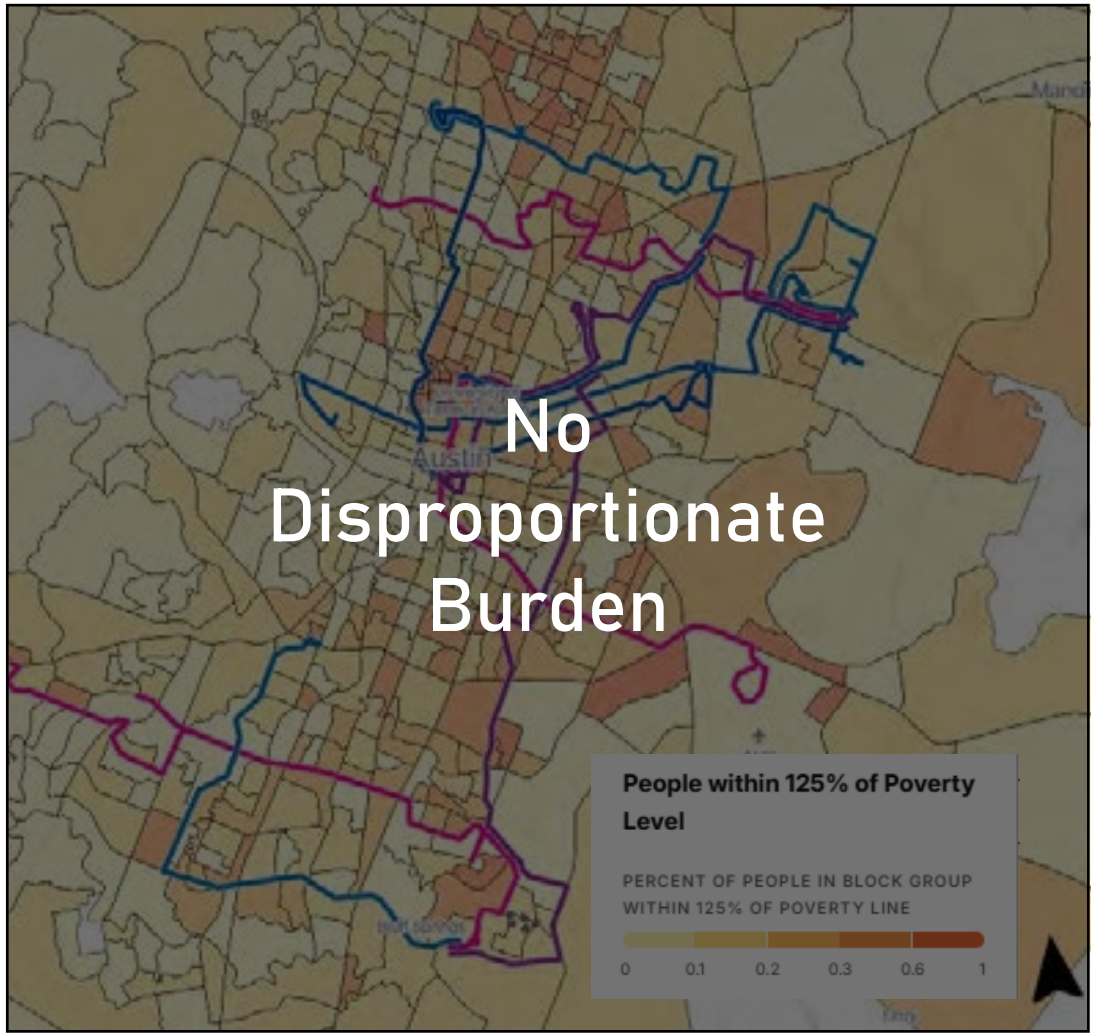
People within 125% of Poverty Level



Title VI Analysis

Minority Population

People within 125% of Poverty Level



Public Engagement

CapMetro

Outreach & Public Feedback

February

- Board Memo
- Conversations with our Member Cities and Regional Partners
- Communication and Meetings with Stakeholders and the Community
- At-Stop Outreach
- In-Person and Virtual Public Meetings
- Operator Notices
- Service Change Website with Comment Box

March

- Signage at Specific Stops
- Posters at Key Locations
- CapMetro Customer Satisfaction Advisory Committee
- CapMetro Access Committee
- Community Advisory Committee
- On-Bus Brochure
- CapMetro Alerts
- Social Media and Emails
- Public Hearing
- Board Memo
- Board Approval

CapMetro

Thank you!