

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee**

Wednesday, January 13th, 2021
Virtual
6:00 p.m. – 7:30 p.m.

1. Call to Order

a. Welcome / Introductions		5:30 – 5:40
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2. Public's Communication

3. New Business

a. Project Connect Update	Yannis Banks, Community Engagement Coordinator	5:40 – 5:50
b. Zicla Project	Nadia Barrera-Ramirez Project Manager, Transit Speed & Reliability	5:50 – 6:10
c. Onboard Digital Display Screen Review	Shawn Brown, Technical Project Manager III	6:10 – 6:30
d. ACC Riverside Stop	Mark Herrera, Technical Program/Project Manager III	6:30 – 6:45
e. Downtown Station Update	Marcus Guerrero, Technical Program/Project Manager III	6:45 – 7:00

4. Action Items

a. February Meeting Discussion		6:50 – 6:55
b. Approval of December Minutes		6:55 – 7:00

5. Adjourn