

**Capital Metropolitan Transportation Authority  
Customer Satisfaction Advisory Committee**

Wednesday, April 14<sup>th</sup>, 2021  
Virtual  
5:30 p.m. – 7:30 p.m.

**1. Call to Order**

a. Welcome / Introductions		6:00 – 6:05
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**2. Public's Communication**

**3. New Business**

a. Project Connect Update – CAC Appointment	Yannis Banks, Community Engagement Coordinator	6:05 – 6:15
b. June Service	Daniella Madubuike, Transportation Planner I	6:15 – 6:30
c. NLTC & Capital Projects Update	King Kaul, Director Capital Construction Management	6:30 – 6:50
d. IT Update	Jonathan Tanzer, Technology Systems Program Manager	6:50 – 7:15

**4. Action Items**

a. May Meeting Discussion		7:15 – 7:20
b. Approval of March Minutes		7:20 – 7:25

**5. Adjourn**