

**Capital Metropolitan Transportation Authority**

**Customer Satisfaction Advisory Committee**

**Wednesday, April 9, 2025**

**6:00 PM**

***Virtual Presentation***

**CapMetro Employees:** Peter Breton, Ariel Marlowe, Kelsey Lammy, Emma Martinez, Brandi Mohler, Marcella Wood.

**Committee Members:** Arlo Brandt, Betsy Greenberg, Fangda Lu, Ephraim Taylor, Diana Wheeler.

**Guests:** Reece Armstrong, Dominic DeNiro, Pedro Hernandez, Jr.

***Meeting called to order at 6:11 PM***

**Welcome / Introductions / Call to Order**

*Vice-Chair Brandt*

**Approval of the March minutes** - Betsy Greenberg / 2<sup>nd</sup> Ephraim Taylor – passes unanimously

**Public Communications**

**Ruven Brooks** provided public communication.

**Proposed August 2025 Service Change**

*Emma Martinez, Senior Planner*

**Participated in Discussion / Q&A:**

Reece Armstrong, Ruven Brooks, Betsy Greenberg, Fangda Lu, Emma Martinez, and Ephraim Taylor.

**CapMetro Bikeshare Fare Adjustment**

*Brandi Mohler, Director of Revenue and Fares*

*Peter Breton, Sr. Community Engagement Coordinator*

**Participated in Discussion / Q&A:**

Arlo Brandt, Reece Armstrong, Peter Breton, Brandi Mohler, Dominic DeNiro, and Ephraim Taylor.

***Meeting adjourned at 7:12 PM***