

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, April 8, 2026

6:00 PM

Virtual Presentation

CapMetro Employees: Peter Breton, Licelda Briones, Sylvia Butanda, Jordan McGee, Brandi White, Marcella Wood.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Nelson Lin, Benjamin Lombardo, Fangda Lu, B.J. Taylor.

Guests: Ruven Brooks, Alex Fairbanks, Emil J Ottis.

Meeting called to order at 6:02 PM

Welcome / Introductions / Call to Order

Chair Foster

Approval of the March 2026 minutes - David Foster / 2nd by Arlo Brandt – approved unanimously.

Public Communications

Peter Breton, Ruven Brooks, Dominic DeNiro, David Foster, Betsy Greenberg, Jordan McGee, Brandi White and Marcella Wood provided public communications.

Proposed August 2026 Service Change

Jordan McGee, Senior Transportation Planner

Participated in Discussion / Q&A:

Peter Breton, Ruven Brooks, Dominic DeNiro, David Foster, and Betsy Greenberg.

Addition of July 2026 Meeting and Adjustment of November 2026 Meeting Date

Committee Discussion

Participated in Discussion / Q&A:

Arlo Brandt, Peter Breton, David Foster, Betsy Greenberg, and B.J. Taylor.

Motion to adjust the November meeting date from November 1, 2026, to November 18, 2026 – Arlo Brandt / 2nd by David Foster – passes unanimously.

Motion to add an official meeting date of July 8, 2026 – Dominic DeNiro / 2nd by Fangda Lu – passes unanimously.

Meeting adjourned at 7:11 PM