Call to Order:
Chairman Foster called the meeting to order at 6:06 p.m.

Introductions:

Committee members present were: Elizabeth Stehl, Ephraim Taylor, David Foster, Betsy Greenberg, Jeffery Lewis, BJ Taylor

Capital Metro staff present were: Yannis Banks, Jeff Downey, Israel Herevia

Others present were Ruven Brooks

See Something, Say Something App
Israel Herevia,

App is called: See, Say, Now. It is used by other agencies currently. Would like CSAC Beta test it at end of March. Customers can report security concerns & a call the police by pushing a button. They will be able to report via text, picture, video. It can be done anonymously. CSAC – Does it use Geo tag to find where a person is? Jeff – If it’s anonymous it doesn’t but if it isn’t it will. CSAC – Will it track where you are as the bus moves? Israel – That’s something we have to look into. Right now if someone wants to send a photo or video to us someone will have to get our email address & get it to us. This way they can have direct contact with us. Jeff – It is a security related app but it could morph into more in the future. CSAC – If you choose police it goes external to the police? Jeff – That is our understanding. We want you to still dial 911 also.

Project Connect Update
Yannis Banks, Community Engagement

Informed them about the joint CapMetro Board and City of Austin City Council joint meeting. We will know more about funding options after the meeting and can get them a better update next month.

Statement on LPA
CSAC

David Foster – I ran into Randy the other day & talked to him about what we have been working on & that we are thinking to do a statement on LPA. He asked that we wait until a later date. In Feb, he and/or Dave Couch can come to brief us with more information. Ephraim has created some info for CSAC members to look over. Each member should have a conversation with the board member who appointed them to see how they are feeling. Write down questions you would like answered to the Feb meeting.
Elections
CSAC
Ephraim Taylor -is new Chair
BJ Taylor – Vice Chair

February Meeting

- Project Connect Update
  - Outreach
    - Messaging
- FY 2019 Customer Complaints
- Statement on LPA
  - At least areas we want to talk about.

Approval of November 2019 Minutes

- Change curves to curb on 2nd page, date
- Where the money come from
- Jeffery Abstained.

Adjourn 7:13