Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC)
Wednesday, October 8, 2025
6:00 PM
Virtual Presentation

CapMetro Employees: Brian Alejandro, Samantha Baez, Peter Breton, Licelda Briones, Tawaun Cole, Lawrence Deeter, Nathan Helton, Kelsey Lammy, Blythe Nebeker, JD Simpson, Marcella Wood.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Fangda Lu, BJ Taylor, Diana Wheeler.

Guests: Ruven Brooks, Aaron Germanio, Pedro Hernandez Jr., Benjamin Lombardo.

Meeting called to order at 6:00 PM

Welcome / Introductions / Call to Order
Chair Foster

Approval of the September 2025 Minutes - Arlo Brandt / 2nd by Fangda Lu – passes unanimously.

Public Communications

David Foster and Dominic DeNiro provided public communications.

Bikeshare Update
JD Simpson, Bikeshare Program Manager

Participated in Discussion / Q&A:
Peter Breton, Dominic DeNiro, David Foster, Aaron Germanio, Betsy Greenberg, and Fangda Lu.

Transit Plan 2035 Final Network Proposal
Lawrence Deeter, Manager of Systems Development

Participated in Discussion / Q&A:
Peter Breton, Ruven Books, Dominic DeNiro, David Foster, Aaron Germanio, Betsy Greenberg, Pedro Hernandez Jr., Kelsey Lammy, Fangda Lu, and BJ Taylor.

Meeting adjourned at 7:23 PM