

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC)
Wednesday, August 13, 2025
6:00 PM
Virtual Presentation**

CapMetro Employees: Brian Alejandro, Peter Breton, Licelda Briones, Kevin Conlan, Katheryn Cromwell, Kelsey Lammy.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Nelson Lin, Fangda Lu, Diana Wheeler.

Guests: Ruven Brooks, Manuel Berry, Pedro Hernandez Jr.

Meeting called to order at 6:00 PM

Welcome / Introductions / Call to Order
Chair Foster

Approval of the June 2025 Minutes - Arlo Brandt / 2nd by Diana Wheeler – passes unanimously.

Public Communications
Fangda Lu, David Foster, Kaity Cromwell, Peter Breton, and Brian Alejandro provided public communications.

FY2026 Budget Review
Kevin Conlan, Deputy CFO

Participated in Discussion / Q&A:
Ruven Brooks, Kevin Conlan, Nelson Lin.

Transit Plan 2035 - Draft Recommendations
Katheryn Cromwell, Regional Transit and Mobility Planner
Peter Breton, Sr. Community Engagement Coordinator

Participated in Discussion / Q&A:
Ruven Brooks, Kaity Cromwell, Peter Breton, David Foster, Fangda Lu, Pedro Hernandez, Nelson Lin.

Staff Updates
Community Engagement

Meeting adjourned at 7:11 PM