

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, August 12, 2026

6:00 PM

Virtual Presentation

CapMetro Employees: Peter Breton, Licelda Briones, Sylvia Butanda, Kevin Conlan, Emmanuel Toutin, Roy Tovar, Patricia Williams.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Nelson Lin, Benjamin Lombardo, Fangda Lu, B.J. Taylor, Diana Wheeler.

Guests: Ruven Brooks, Lisa “Lanai” Cordero, Alex Fairbanks, Pedro Hernandez Jr., Craig Randall.

Meeting called to order at 6:04 PM

Welcome / Introductions / Call to Order

Chair Foster

Approval of the July 2026 minutes - Diana Wheeler / 2nd by B.J. Taylor – passes unanimously.

Public Communications

Peter Breton, David Foster, B.J. Taylor, and Diana Wheeler provided public communication.

Staff Updates

Community Engagement

Proposed Fiscal Year 2027 Budget

Emmanuel Toutin, Director of Budgeting and Financial Planning

Participated in Discussion / Q&A:

Peter Breton, Ruven Brooks, Kevin Conlan, Dominic DeNiro, David Foster, and Diana Wheeler.

Proposed 2027 & 2029 Fare Increase

Peter Breton, Sr. Community Engagement Coordinator

Kevin Conlan, Chief Financial Officer

Participated in Discussion / Q&A:

Ruven Brooks, Dominic DeNiro, David Foster, Benjamin Lombardo, Fangda Lu, Greg Randall, and B.J. Taylor.

Meeting adjourned at 7:16 PM