

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee

Wednesday, December 10, 2025

6:00PM

Virtual Presentation

Register and join on your computer or mobile app

[Click here for meeting registration](#)

Or call in (audio only)

US: [+13462487799,,81840951083#](#)

Webinar ID: 818 4095 1083

Passcode: 485 041

Welcome / Introductions / Call to Order

Chair Foster

Approval of the minutes

Public Communications

Staff Updates

Community Engagement

Farebox Replacement Project

Peter Breton, Sr. Community Engagement Coordinator

Jonathan Tanzer, Director of Technology Product Management

Pablo Sandoval, Interim Director of Fares and Revenue

Art Boulanger, Interim Manager of Technology Product Management

Transit Speed and Reliability Update

Rhys Rea-Tucker, Transit Speed and Reliability Planner

Officer Elections

Committee Discussion