

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, February 9th, 2022

6:00 PM - 7:30 PM

Virtual Presentation

Microsoft Teams meeting

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6:00 PM

Welcome / Introductions / Call to Order

Chair Taylor

Public Communications

Project Connect Overview

Jackie Nirenberg; Austin Transit Partnership Community Engagement Director

MetroRapid Update

Kathrine Gonzalez, Technical PM/PM III

Systems Accessibility

Martin Kareithi, Program Manager Accessible Services

Approval of the minutes