

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, February 11, 2026

6:00 PM

Virtual Presentation

CapMetro Employees: Brian Alejandro, Peter Breton, Licelda Briones, Patricia Williams.

Supporting Staff: Emma Fricker.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Besty Greenberg, Benjamin Lombardo, Nelson Lin, Fangda Lu.

Guests: Ruven Brooks, Pedro Hernandez Jr., Emil J Ottis, Claudia Rubio.

Meeting called to order at 6:02 PM

Welcome / Introductions / Call to Order

Chair Foster

Approval of the December 2025 minutes - Benjamin Lombardo / 2nd by Dominic DeNiro – passes unanimously.

Approval of the January 2026 minutes - Fangda Lu / 2nd by Betsy Greenberg – passes unanimously.

Public Communications

Dominic DeNiro, David Foster, Nelson Lin, Emil Ottis, and Claudia Rubio provided public communications.

Staff Updates

Community Engagement

Austin Light Rail Update

Austin Transit Partnership (ATP) Staff

Participated in Discussion / Q&A:

Yannis Banks, Ruven Brooks, David Foster, Betsy Greenberg, Nelson Lin, Deron Lozano, and Emil Ottis.

Meeting adjourned at 7:16 PM