

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee**

Wednesday, January 13th, 2021
Virtual
6 p.m. – 7:30 p.m.

1. Call to Order

a. Welcome / Introductions		6 – 6:10
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2. Public's Communication

3. New Business

a. Project Connect Update	Yannis Banks, Community Engagement Coordinator	6:10– 6:20
b. Zicla Project	Nadia Barrera-Ramirez Project Manager, Transit Speed & Reliability	6:20– 6:30
c. Onboard Digital Display Screen Review	Shawn Brown, Technical Project Manager III	6:30 – 6:50
d. ACC Riverside Stop	Mark Herrera, Technical Program/Project Manager III	6:50 – 7:05
e. Downtown Station Update	Marcus Guerrero, Technical Program/Project Manager III	7:05– 7:20

4. Action Items

a. February Meeting Discussion		7:20– 7:25
b. Approval of December Minutes		7:20– 7:30

5. Adjourn