

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, January 12th, 2022

6:00 PM

Virtual Presentation

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Welcome / Introductions / Call to Order

Chair Ephraim Taylor

Public Communications

Project Connect Overview

Austin Transit Partnership

Edna Parra, Community Engagement Manager

Anti-Displacement

Nefertitti Jackmon, Community Displacement Prevention Officer, City of Austin - Housing and Planning Department

Operations Software

Chad Ballentine VP, Demand Response and Innovative Mobility

Jonathan Tanzer, Technology Systems Program Manager, PMO

Darrell Freeman, Technology Project Manager II

Approval of the minutes