

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC) Meeting
Wednesday, July 8, 2026
6:00 PM**

Virtual Presentation

Register and join on your computer or mobile app

[Click here for meeting registration](#)

Or call in (audio only)

US: [+13462487799,,81840951083#](#)

Webinar ID: 818 4095 1083

Passcode: 485 041

Welcome / Introductions / Call to Order

Chair Foster

Approval of the June 2026 minutes

Public Communications

Staff Updates

Demand Response

Accessibility Trainings for Operators

KC Washington, Manager of Demand Response Training

Laurelle Bednar, Demand Response Instructor

Louise Friedlander, Accessible Transportation Specialist