

**Capital Metropolitan Transportation Authority**

**Customer Satisfaction Advisory Committee (CSAC)**

**Wednesday, March 11, 2026**

**6:00 PM**

***Virtual Presentation***

**CapMetro Employees:** Brian Alejandro, Peter Breton, Licelda Briones, Emma Martinez, Jordan McGee, Dottie Watkins, Marcella Wood.

**Committee Members:** Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Nelson Lin, Benjamin Lombardo, Fangda Lu, B.J. Taylor, Diana Wheeler.

**Guests:** Ruven Brooks.

***Meeting called to order at 6:01 PM***

**Welcome / Introductions / Call to Order**

*Chair Foster*

**Opening Remarks**

*Dottie Watkins, President & CEO*

Participated in Discussion / Q&A:

**Arlo Brandt, Peter Breton, Dominic DeNiro, David Foster, and Betsy Greenberg.**

**Approval of the February 2026 minutes** - Arlo Brandt / 2<sup>nd</sup> by Benjamin Lombardo – passes unanimously.

**Public Communications**

**Brian Alejandro, Peter Breton, Ruven Brooks, Dominic DeNiro, David Foster, Betsy Greenberg, Emma Martinez, Jordan McGee, Benjamin Lombardo, Fangda Lu, and Marcella Wood** provided public communications.

**Staff Updates**

*Planning*

Participated in Discussion / Q&A:

**Arlo Brandt, Benjamin Lombardo, and Fangda Lu.**

**Proposed June 2026 Service Change**

*Jordan McGee, Senior Transportation Planner*

Participated in Discussion / Q&A:

**Peter Breton, Licelda Briones, Ruven Brooks, David Foster, and Fangda Lu.**

***Meeting adjourned at 7:27 PM***