

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC) Meeting
Wednesday, May 13, 2026
6:00 PM**

Virtual Presentation

Register and join on your computer or mobile app

[Click here for meeting registration](#)

Or call in (audio only)

US: [+13462487799](tel:+13462487799), [81840951083](tel:+181840951083)#

Webinar ID: 818 4095 1083

Passcode: 485 041

Welcome / Introductions / Call to Order

Chair Foster

Approval of the April 2026 minutes

Public Communications

Staff Updates

Customer Experience Plan

Cynthia Lucas, Director of Marketing