

**Capital Metropolitan Transportation Authority  
Customer Satisfaction Advisory Committee (CSAC)  
Wednesday, October 14, 2026  
6:00 PM  
Virtual Presentation**

**CapMetro Employees:** Peter Breton, Licelda Briones, Sylvia Butanda, Lawrence Deeter, David Fouts, Emma Martinez, Patricia Williams.

**Committee Members:** Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Nelson Lin, Fangda Lu, Benjamin Lombardo, B.J. Taylor.

**Guests:** Ruven Brooks, Lisa “Lanai” Cordiero, Alex Fairbanks, Pedro Hernandez Jr.

***Meeting called to order at 6:02 PM***

**Welcome / Introductions / Call to Order**  
*Chair Foster*

**Approval of the September 2026 minutes** – the minutes were approved by unanimous consent.

**Public Communications**

Lisa “Lanai” Cordiero, Peter Breton, Lawrence Deeter, Dominic DeNiro, and Fangda Lu provided public communication.

**Service Standards and Guidelines Update 2026**  
*Emma Martinez, Senior Planner*

**Participated in Discussion / Q&A:**

**Peter Breton, Ruven Brooks, Lawrence Deeter, David Foster, Fangda Lu, Emma Martinez, and B.J. Taylor** participated in discussion.

**Adjustment of November 2026 Meeting Date**  
*Committee Discussion*

**Participated in Discussion / Q&A:**

**Peter Breton, Dominic DeNiro, David Foster, Betsy Greenberg, and B.J. Taylor.**

**Motion to adjust the November meeting date from November 18, 2026, to November 4, 2026** – David Foster / 2<sup>nd</sup> by Betsy Greenberg – passes with 6 Yeas, 1 Nay, 1 Abstention.

***Meeting adjourned at 7:11 PM***