

**Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC) Meeting
Wednesday, September 8, 2021
Virtual Presentation
5:30 p.m. – 7:30 p.m.**

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 512-910-8291,,300234630#](#) United States, Austin

Phone Conference ID: 300 234 630#

**Welcome / Introductions / Call to Order
Public Communications**

Diversity, Equity and Inclusion Policy Updates

Jaqueline Evans; Director of Diversity, Equity & Inclusion

Project Connect Update

Yannis Banks, Community Engagement Manager

Metro Rapid Update

Katherine Gonzalez; Project Manager

Service Changes for September

Danniella Madubuikie; Transportation Planner

Meeting Systems Update

Edna Parra; Community Engagement & Outreach Manager

Approval of the minutes