

Capital Metropolitan Transportation Authority
Customer Satisfaction Advisory Committee (CSAC)
Wednesday, September 10, 2025
6:00 PM
Virtual Presentation

CapMetro Employees: Brian Alejandro, Peter Breton, Licelda Briones, Kelsey Lammy, Jordan McGee, Marcella Wood.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Nelson Lin, Fangda Lu, Diana Wheeler.

Guests: Ruven Brooks, Pedro Hernandez Jr.

Meeting called to order at 6:04 PM

Welcome / Introductions / Call to Order
Chair Foster

Approval of the August 2025 Minutes - Dominic DeNiro / 2nd by David Foster – passes unanimously.

Public Communications

Peter Breton, Ruven Brooks, Dominic DeNiro, Betsy Greenberg, Jordan McGee, and Marcella Wood provided public communications.

Proposed January 2026 Service Change
Jordan McGee, Sr. Planner

Participated in Discussion / Q&A:
Peter Breton, Dominic DeNiro, Betsy Greenberg, David Foster, Kelsey Lammy, Fangda Lu, Marcella Wood.

Meeting adjourned at 6:53 PM