

Capital Metropolitan Transportation Authority

Customer Satisfaction Advisory Committee (CSAC)

Wednesday, September 9, 2026

6:00PM

Virtual Presentation

CapMetro Employees: Peter Breton, Licelda Briones, Sylvia Butanda, Lawrence Deeter, Roberto Gonzalez, Jordan McGee, Patricia Williams.

Committee Members: Arlo Brandt, Dominic DeNiro, David Foster, Betsy Greenberg, Benjamin Lombardo, Fangda Lu, B.J. Taylor, Diana Wheeler.

Guests: Ruven Brooks, Lisa Lanai Cordeiro, Alex Fairbanks, Pedro Hernandez Jr., Craig Randall.

Meeting called to order at 6:05 PM

Welcome / Introductions / Call to Order

Chair Foster

Approval of the August 2026 minutes – the minutes, with slight revisions, were approved by unanimous consent.

Public Communications

Peter Breton, Lawrence Deeter, Dominic DeNiro, David Foster, Fangda Lu, and Jordan McGee provided public communication.

Proposed January 2027 Service Change

Jordan McGee, Senior Transportation Planner

Participated in Discussion / Q&A:

Peter Breton, Ruven Brooks, Lawrence Deeter, Dominic DeNiro, Betsy Greenberg, David Foster, Roberto Gonzalez Jr., and Fangda Lu participated in discussion.

Meeting adjourned at 7:04 PM