

**Capital Metropolitan Transportation Authority**  
**Special Called Public Safety Advisory Committee (PSAC) Meeting on PSAC Subcommittee Plan**  
**Friday, February 2, 2024**  
**11:30AM**  
**Virtual Presentation**

**CapMetro Employees:** Peter Breton, Jeremy Benoit, Tawaun Cole, Nina Loehr, Troy Officer, Edna Parra, Eric Robins, Gardner Tabon, Ayeola Williams, Yvonne Wilson.

**Supporting Staff:** Wanda Dunham.

**Committee Members:** Brent Payne, Kathryn Kalinowski, Luis Osta Lugo, Monica Sanchez, Lauren Taylor, Christian Tschoepe, Leslie York.

**Guests:** Laura Dent, Gretchen Flatau, Benson Graham.

**Meeting called to order at 11:33 AM**

**Welcome / Introductions / Call to Order**  
*Chair Taylor*

**Approval of the minutes** – Motion to approve by Luis Osta Lugo / 2<sup>nd</sup> by Leslie York – passes unanimously.

**Public Communications**

**PSAC Subcommittee Update**  
*Edna Parra, Community Engagement and Involvement Manager*  
*Peter Breton, Community Engagement Coordinator*

**Edna Parra** and **Peter Breton** share updates with the committee regarding the upcoming Public Safety Program Engagement, including the final subcommittees, guidelines for subcommittee engagement, and process for synthesizing feedback.

**Public Safety Program Update**  
*Gardner Tabon, EVP Systemwide Accessibility & Chief Safety Officer*

**Gardner Tabon** overviews average monthly response rates for the Public Safety Ambassador and Community Intervention Specialist teams and shares that security guards will be placed at key transit centers, which will allow for a greater on-bus presence for Public Safety Ambassadors.

**Monica Sanchez** asks how the key transit centers were chosen, and **Gardner Tabon** explains that they were chosen based on feedback from customers and frontline employees.

**Luis Osta Lugo** asks if there is an ability to change the physical design of transit centers to minimize opportunities for negative behavior to arise, and **Gardner Tabon** says that CapMetro does make changes to their property when needed following Crime Prevention Through Environmental Design (CPTED) principles.

**Meeting adjourned at 12:27 PM**