

CapMetro

**Public Safety Advisory
Committee**

August 2022

Summary of Previous Meeting & What's Next

- **Previous meeting:**
 - Established meeting cadence
- **This meeting:**
 - Discuss possible off-month meeting ideas.

Agenda Overview

- **Overview of Transit Police Formation Steps**

- *Eric Robins; Chief Administrator – Transit Police*

- **Fares Program Pilot Update**

- *Edna Parra; Manager, Community Engagement and Outreach*

- **Advisory Committee Meet & Greet / Q&A with PSAC & CapMetro Staff**

- *Committee Discussion*



Overview of Transit Police Formation Steps

Eric Robins; Chief Administrator – Transit Police

Overview of Transit Police Formation Steps

- Texas Commission on Law Enforcement or TCOLE Policies
- Requirements:
 - Facility
- Other Requirements:
 - Federal Transit Administration Drug & Alcohol Testing
 - Rail Right-of-Way Training
 - Rail car vehicle familiarization
 - Bus (diesel and battery powered) familiarization
- Municipal and Federal Partnerships

Overview of Transit Police Formation Steps

Community Engagement/Input

Timeline: **Continuous**

- Meetings w/Community Members, Groups & Committees
 - PSAC
 - DE&I
 - Faith Based Groups/ Community Leaders
 - Local L.E. Partners
 - Municipal, Federal, State, County
 - Partnerships, MOU's collaborative working agreements, etc.

Overview of Transit Police Formation Steps

Staff Input

Timeline: **Continuous**

- Transit Operators
 - Listening
 - Ride – along
- Data Analysis
 - Call Volumes/ Criminal Activity
 - assaults, accidents, injuries, threats, hotspots, on-going issues, etc.

Overview of Transit Police Formation Steps

Police Department Process

Timeline: **approx.12-18 mos.**

- TCOLE – Tx. Commission on Law enforcement
- Standards and Procedures – Policies
 - Use of Force, Officer Conduct, etc.
 - Facility Standards
 - Access controls
 - Evidence collection process & storage, etc.

Overview of Transit Police Formation Steps

Staffing

Timeline: **approx.12-18 mos.**

- Administrative Assistant
- Deputy/Assistant Chief
 - Capt.
 - Leadership Team
 - Officers – Investigators
 - K-9
- Scheduling

Overview of Transit Police Formation Steps

Branding

Timeline: **Continuous**

- Recruiting & Marketing
- Logo
- Uniforms
 - Badges, Patches
- Vehicles, equipment, etc.

Overview of Transit Police Formation Steps

CapMetro World Class Police Agency!

- Community Engagement/Input
- Partnerships
- Vision – Mission - Values
- Industry Standards
 - Best Practices
 - Site visits w/other transit police agencies
 - High Standards – Accountability!



Fares Program Pilot Update

Edna Parra; Manager, Community Engagement and Outreach

Introducing Fare Capping

Fare capping limits how much you pay for all your trips in a day or month.

Fare capping makes sure that customers:

- Never pay more than the total cost of a Day Pass in a calendar day.
- Never pay more than the total cost of a Monthly Pass in a calendar month.



How to Get Fare Capping: Amp Account

- Get Amp, by physical card or CapMetro App
- Load money to your account - this is called **stored value!**
- Tap your card or scan your app to pay from your stored value, reducing your balance by the cost of a single ride
- Amp tracks how many single rides you pay for to give you a Daily or Monthly Cap
- Re-load money to Amp as needed online or at one of 250+ participating retailers or the Transit Store
- **You cannot use fare capping without Amp**



What Else Does Amp Do?

In addition to fare capping, Amp gives eligible customers access to our TWO discounted fare programs:

- **Current: Reduced Fare**
- **50% off Standard Fare transit passes for:**
 - Seniors 65 and older*
 - Medicare card holders*
 - Active-duty military personnel
 - Riders with disabilities*
 - **50% rate required by FTA for these categories*
- **Pilot: Equifare**
- **25% off Standard Fare transit passes for:**
 - Individuals with a household income under 200% of the Federal Poverty Limit (FPL)*
 - *Individuals can prove eligibility through assistance in other programs, as well as self-verification.

Potential Equifare Best Practices

- Best practices for online application and enrollment
- Self-verification (honor-based)
- Income Verification documentation
- Social service programs and organizations
- Address and eligibility verification through local organization
- Pop-up events
- 24-month rolling enrollment



CapMetro

Share your program feedback:

publicinput.com/fare-programs

For questions or to request a meeting:

engage@capmetro.org

Advisory Committee Meet & Greet / Q&A with PSAC & CapMetro Staff

Committee Discussion

Meet & Greet / Q&A

- What events seem appropriate and constructive?
- When should these events take place?
- How should these events be held?
 - Virtual/In-person/Hybrid
- Who should attend?

CapMetro

Thank you!