

CapMetro

Public Safety Advisory Committee

July 2026



Public Safety & Emergency Management Update

RenEarl Bowie, Chief of Police

Troy Officer, Director of Public Safety

Executive Summary & Overview



Metric	April	May	June	Trend
Reports/Events	48	51	40	Moderate fluctuation: Activity increased slightly in May before declining noticeably in June.
Arrests	16	12	8	Steady decline: Arrest activity decreased each month throughout the quarter.
Citations	1	5	7	Upward trend: Citation activity increased consistently, reaching its highest level in June.
Warnings	7	6	11	Rebound: Warnings remained relatively stable before increasing significantly in June.
CAD Events*	805	941	900	Elevated activity: CAD events peaked in May and remained well above April levels despite a slight decline in June.

During the April–June period, operational activity reflected **high demand for service**. Reports and CAD events remained elevated throughout the quarter, with CAD activity peaking in May before declining slightly in June while remaining substantially above April levels. Arrests steadily decreased month-over-month, while citations and warnings increased. **Key Insight:** *Despite fewer arrests, the consistently high volume of CAD events indicates sustained demand for police services. This trend suggests officers continued to maintain a strong operational presence while addressing quality-of-life concerns through alternative enforcement measures.*

Location Analysis - Area of Focus



Location	April	May	June
Bus Stops	33	33	29
On Buses	23	31	27
CapMetro Property	16	19	11

- **Bus Stops:** Activity remained consistent in April and May before declining slightly in June, though bus stops continued to account for the highest concentration of incidents.
- **On Buses:** Activity increased significantly in May and declined modestly in June, remaining above April levels.
- **CapMetro Property:** Activity rose in May before experiencing a notable decrease in June, resulting in the lowest level of the quarter.

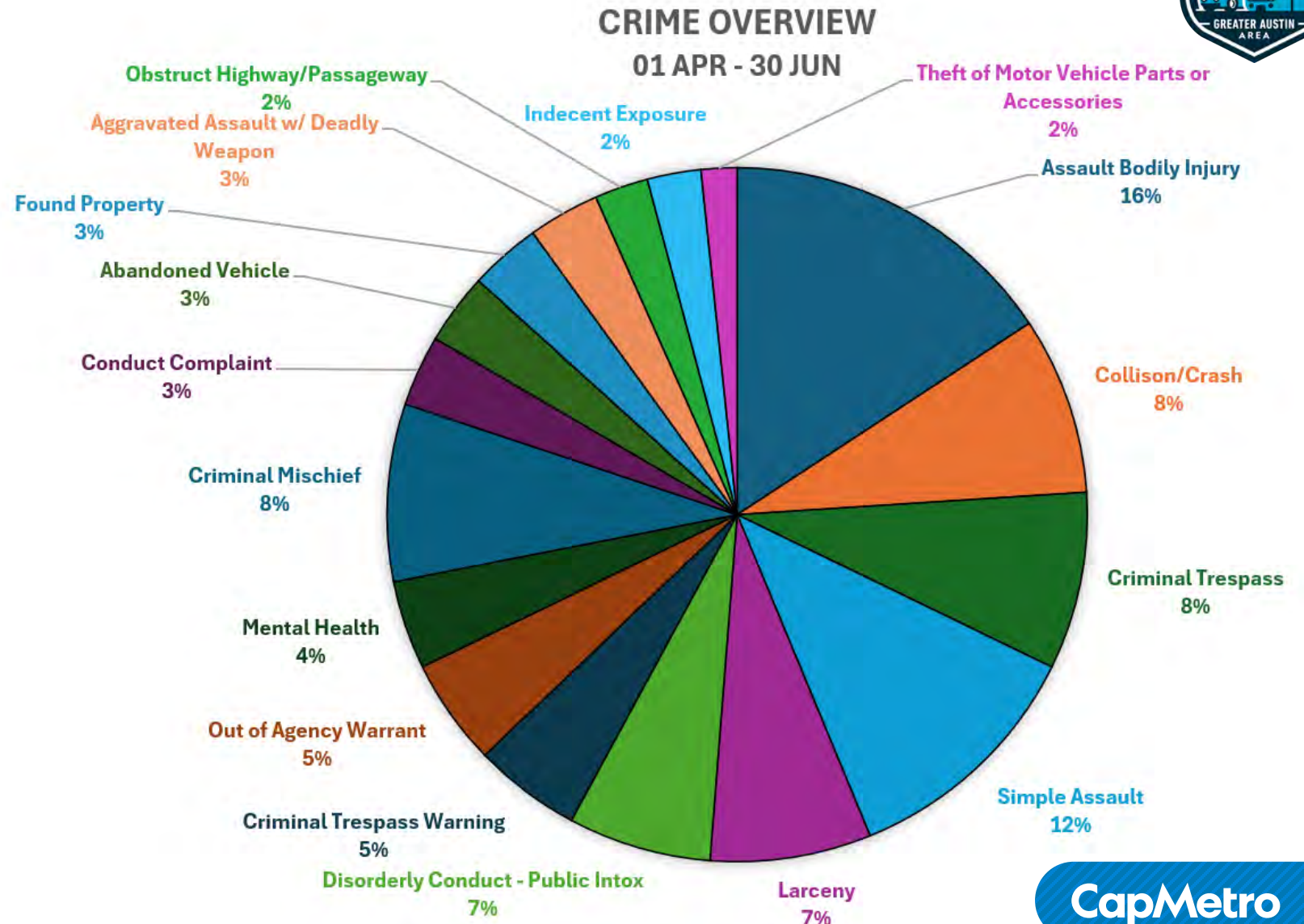
Overall Location Pattern:

Bus stops remained the primary location for police activity throughout the quarter, demonstrating consistent demand for enforcement and service. Onboard bus incidents increased during May before moderating in June, while incidents occurring on CapMetro property declined substantially after peaking in May. Overall, activity shifted away from CapMetro property in June while remaining concentrated at bus stops and on transit vehicles.

Crime Overview:



Offenses Reported	
Assault Bodily Injury	19
Collison/Crash	10
Criminal Trespass	10
Simple Assault	14
Larceny	9
Disorderly Conduct Public Intox	8
Criminal Trespass Warning	6
Out of Agency Warrant	6
Mental Health	5
Criminal Mischief	10
Conduct Complaint	4
Abandoned Vehicle	4
Found Property	4
Aggravated Assault w/ Deadly Weapon	4
Obstruct Highway/Passageway	3
Indecent Exposure	3
Theft of Motor Vehicle Parts or Accessories	2





Public Safety & Emergency Management Update

July 31, 2026

Emergency Management Update

On May 19 CapMetro was awarded the American Public Transportation Association (APTA) Bus Emergency Management Gold Award for the CapMetro *Community Assist Program*.



[20260501 CapMetro APTA Bus Emergency Management Gold](#)

Security Reporting Campaign

The spring “See Something Say Something” security campaign continued in May.

(below is a social media post)

 **CapMetro**
May 31 at 10:15 AM · 🌐

Every rider plays a part in keeping CapMetro safe. If you spot something out of the ordinary—whether on board or at a stop—speak up! Your awareness helps us create a safer transit experience for everyone.

Non-emergency? Contact the GO Line at . Reporting can be anonymous.

Be ready to provide:

- 📱 The route you’re riding
- 📍 Stop ID number where you’re waiting or nearest street intersection
- 🚗 If applicable, provide the 4-digit vehicle number located inside and outside every CapMetro vehicle

In case of emergency, call 911.

More info on safety reporting: <https://ow.ly/pmpK50YJ5IK> See less



Security Reporting Campaign

Public Reporting

If you
SEE
something
SAY
something®

Report suspicious activity.
Call the **GO-Line 512-474-1200**
or dial **9-1-1** for emergencies.

Reporta actividades sospechosas.
Llama el **GO-Line 512-474-1200**
o llama al **9-1-1** para emergencias.





If You See Something Say Something™ used with permission of the NY Metropolitan Transportation Authority. / Elifendi.com permiso de la NY Metropolitan Transportation Authority.

Internal Reporting



**EMPLOYEE
SECURITY
REPORTING**

Report a Security Concern: Incidents related to intentional harm, crimes or suspicious activity.

Call your dispatcher on the radio, or call the GO Line at (512) 474-1200.

The necessary Public Safety Team will be dispatched based on your needs.



If you determine the situation is an emergency, **call 911**

FOR EMPLOYEE USE ONLY



Public Safety Ambassadors

- The PSA team's calls for service steadily increased the past three months averaging 321 per month.
- Self Initiated activity remained steady averaging 1,200 per month.



Public Safety Ambassadors

The Public Safety Ambassador team and CapMetro Transit Police attended a one-day bomb training with the APD explosive ordinance disposal unit. The training consisted of a classroom portion, and practical exercises using mock improvised explosive devices.



PSA Activities

KPI	FY2026 – Q3
Calls for Service	963
Self Initiated	3,787
Bus Stop Checks	1,557
Rail Station Checks	275*
P&R Checks	255*

Community Intervention

- In Q3 the team placed:
 - 3 people in housing
 - 3 people in shelter



Community Intervention Specialist Activities

Key Performance Indicator	FY2026 – Q3
Engagements	514
Referrals	82
UTL	323
Housing Assessments	11

Operator Involved Assaults (as of June 30)

- June 2026: 1 Assaults
- 2026 June: YTD Total 13 Assaults (+9 YTD)
- 2025 June: YTD Total 4 Assaults

No identifiable pattern or trend.

Noted increase in operators pressing charges.

System Suspensions

As of June 30, 2026

Total suspensions:	13
• Indefinite:	10
• One year:	3
• Six months:	0

SUSPENDED

CapMetro

Thank you!