

**CapMetro**

**Public Safety Advisory  
Committee**

March 2026



# Opening Remarks

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Dottie Watkins, President & CEO



# Strategic Plan 2030

*Internal Managerial Blueprint for 2026-2030*

Launched with FY 2026, this five-year plan outlines steps CapMetro staff will take to deliver superior transit service that supports regional needs and growth. Built on extensive engagement with community leaders, staff, and stakeholders.

## Four Critical Results

### Reliable and Secure Service

Enhance service quality through reliability and security improvements

### Increased Ridership

Increase ridership across the region

### Fiscal Responsibility

Ensure fiscal responsibility guides all organizational activities

### Regional Significance

Make CapMetro a significant and integral component of regional transportation

*Action-oriented and rooted in public accountability with regular progress updates to board and public*

# 2026 Major Milestones

## **CapMetro Rapid Full Vision**

10-minute peak frequencies, adding additional zero-emission buses, completion of Goodnight Ranch & Expo Center Park & Rides

## **Modernized Fare Collection**

Tap-to-pay with credit/debit cards, automatic fare capping, faster boarding (97%+ trips see no fare change)

## **January Service Enhancements**

Route 935 I-35 to MoPac shift, expanded pickup zones (Lago Vista, Manor), enhanced Night Owl service

## **New Administrative Building**

3100 East 5th Street facility completion (Summer), new Board room, community space, modern work environments

## **Demand Response North Base**

Cameron Road project Phase 1 begins, enhanced Demand Response facilities, community infrastructure improvements



# Austin Light Rail: Federal Approval

*Austin Light Rail Phase 1 receives crucial green light, advancing key component of Project Connect Program*

9.8 Miles

15 Stations

5 Minutes

Peak Service Frequency

2033

Estimated Service Start

## Record of Decision Issued

Federal Transit Administration formally signs off on environmental review, clearing major checkpoint after years of lawsuits and political fights

## Next Steps for Austin Transit Partnership:

- ✓ Move into detailed design work and utility relocation
- ✓ Begin eminent domain process for property acquisition along rail corridor
- ✓ Award major contracts (first team of contractors expected next month)

# Transit Plan 2035

*Building on 10,000+ Community Voices*

## Near-Term

0-5 Years

- Update 61 routes
- Expand 12 Pickup zones
- Frequency upgrades on Routes 350, 800, 837
- North Burnet/Uptown Station under construction

## Mid-Term

5-10 Years

- Coordinate with Austin Light Rail
- Add 5 new high-frequency lines
- 7 routes modified for light rail integration
- Expand regional Pickup coverage

## Long-Term

10+ Years

- Laying ground work for regional express network
- Rapid transit expansion across Central Texas
- New regional partnerships and investments



# Looking Ahead

2026 represents a pivotal transition from planning to implementation—delivering meaningful improvements to transit service across Central Texas through strategic investments in infrastructure, technology, and service quality.

*To empower, enhance, and serve the region and its communities through the responsible delivery of high-quality public transportation.*



# Public Safety & Emergency Management Report (January & February 2026)

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RenEarl Bowie, Chief of Police

Darryl Jamail, Sr. Director of Public Safety and Emergency Management

## Public Safety Coordination

- The ambassadors coordinate closely with Community Intervention Specialists and Transit Police
- Collaborative problem-solving initiatives recurring issues and strengthening community engagement



# Past 12 months

Activity	Monthly Average	Annual Total
Transit Centers	588	7,056
Bus Stops	439	5,269
Customer Contacts	2,745	32,944
Employee Contacts	1,405	16,869
Calls for Service	155	1,863
Self-Initiated activity	1,181	14,179
CIS referrals	15	182

# Proactive activity

- Conduct routine patrols
- Engage with customers reinforce code of conduct
- Monitor environmental factors such as lighting to proactively mitigate safety concerns before they escalate



# Training & Coordination



## Training

- APD Bomb Recognition
- DHS First Observer
- Code of Conduct
- CPR / First Aid

## Coordination

- CapMetro Transit Police
- CIS Referrals

# Community Engagement

Support outreach initiatives to foster lasting community partnerships, such as:

- Halloween Trunk or Treat
- ACC Spring Break Survivor



# Special Assignments and Initiatives

- Bus Rodeos
- UMO Launch
- Tech Ridge Security
- Westgate Security
- Fare system transition
- Cold Weather Shelter
- South By Southwest



# 2026 Winter Weather Support

- Transported CapMetro staff, City of Austin staff, Parks & Recreation staff, and warming shelter volunteers





# Security Technology

# Strategic Goals

- Enhance Video Coverage
- Strengthen Access Control System
- Integrate Advanced Technology
- Regional Integration
- Performance Excellence (90% up time)
- Governance

# Security Technology Program Elements



- Video systems
- Access control systems
- Maintenance and repair
  - 930 Facility cameras
  - 5,869 Vehicle cameras
- Capital Project Support
- Policy

# Current Projects

- Park & Ride cameras
- Rail crossing cameras
- Access control system
- Vehicle cameras
- PV & Expo BRT cameras
- Four capital projects



# Regulatory compliance

Regulatory Pillar	Requirement	CapMetro Action
<b>Texas TRAIGA</b>	<b>Mandatory Disclosure of AI</b>	Post clear signage where AI monitoring is used.
<b>Biometric Privacy</b>	<b>Identity-based restrictions</b>	Configure AI to detect behaviors rather than identifying individuals.
<b>ADA Title II</b>	<b>Non-discriminatory access</b>	Audit algorithms to ensure they don't disproportionately flag passengers with disabilities.

# CapMetro



# Capital Metro Transportation Authority Police

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01 December 2025 – 28 February 2026

*Chief of Police RenEarl Bowie*

March 27, 2026

*Data pulled 2pm 03/20/2026 –subject to change.*

*The National Incident Based Reporting System (NIBRS) counts individual offenses and, for certain offenses, unique victims. Therefore, one incident/case may count multiple times under the NIBRS Metrics. All numbers are preliminary and subject to change upon further review.*

# Executive Summary & Overview



Metric	December 2025	January 2026	February 2026	Trend
Reports/Events	39	39	39	<b>Stable:</b> No change across the three-month period.
Arrests	12	11	12	<b>Consistent:</b> Minor fluctuation with activity returning to baseline.
Citations	2	2	2	<b>Flat:</b> Citation activity remained unchanged at a low level.
CAD Events*	593	516	459	<b>Steady decline:</b> Continuous decrease month-over-month.

During the December–February period, activity levels remained highly stable across core enforcement metrics, with reports and citations unchanged and arrests showing only minor variation. In contrast, CAD events exhibited a consistent downward trend, decreasing each month from December through February. This suggests that while overall demand for service declined, enforcement output remained steady.

**Key Insight:** *The data reflects a period of operational consistency despite reduced call volume, indicating sustained enforcement presence even as CAD activity tapered off.*

\*CAD event numbers presented in this report are limited by the RMS and may not capture all activity

# Location Analysis - Area of Focus



Location	December 2025	January 2026	February 2026
Bus Stops	24	23	42
On Buses	28	22	30
CapMetro Property	14	7	9

- **Bus Stops:** Activity remained stable from December to January before a significant spike in February, indicating a shift in incident concentration back to high-traffic areas.
- **On Buses:** Activity decreased in January and rebounded in February, reflecting a temporary dip followed by recovery.
- **CapMetro Property:** Activity declined in January and showed a slight increase in February but remained below December levels.

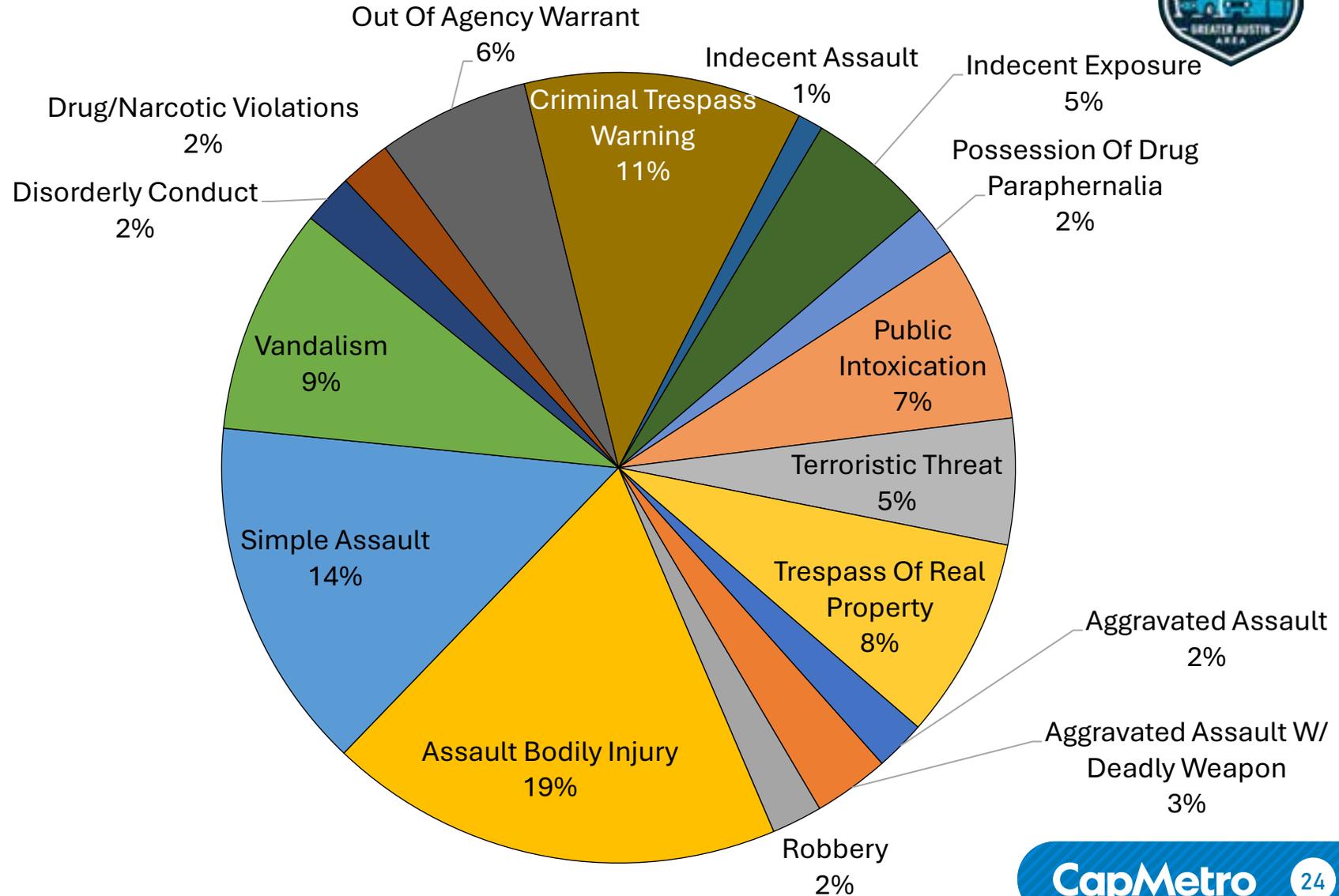
**Overall:** After a relatively stable December–January period, February experienced a notable increase in bus stop activity, driving the overall upward shift in location-based incidents.

# Crime Overview:

## Crime Overview 01 Dec 2025 – 28 Feb 2026



Offenses Reported	
Aggravated Assault	2
Aggravated Assault W/ Deadly Weapon	3
Robbery	2
Larceny	1
Assault Bodily Injury	18
Simple Assault	14
Vandalism	9
Disorderly Conduct	2
Drug/Narcotic Violations	2
Out Of Agency Warrant	6
Criminal Trespass Warning	11
Indecent Assault	1
Indecent Exposure	5
Obstruct	
Highway/Passageway	1
Possession Of Drug Paraphernalia	2
Public Intoxication	7
Terroristic Threat	5
Theft From Motor Vehicle	1
Trespass Of Real Property	8
Trespass Warning	1



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Thank you!