

CapMetro

**Public Safety Advisory
Committee**

May 2026

Public Safety & Emergency Management Update

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Executive Summary & Overview



Metric	January	February	March	Trend
Reports/Events	41	56	43	Fluctuating: Sharp increase in February followed by a return closer to January levels in March.
Arrests	10	8	7	Gradual decline: Steady decrease across the three-month period.
Citations	3	2	9	Significant spike: Low and stable in Jan–Feb, followed by a sharp increase in March.
Warnings	5	2	7	Variable: Decrease in February with a notable rebound in March.
CAD Events*	516	459	546	Rebound pattern: Decline in February followed by a strong increase in March.

During the January–March period, activity demonstrated **moderate volatility across enforcement and service metrics**. February emerged as a peak month for overall reports and bus stop activity, followed by a rebalancing in March. Arrests declined steadily across the period, while citations and warnings showed a shift toward increased enforcement actions in March after lower levels in February. **Key Insight:** *The data suggests a shift in enforcement posture in March, with increased citations and warnings alongside rising CAD activity, while underlying incident drivers, particularly assaults and trespass, remain consistent across the transit system.*

*CAD event numbers presented in this report are limited by the RMS and may not capture all activity

Location Analysis - Area of Focus



Location	January	February	March
Bus Stops	23	40	31
On Buses	22	29	19
CapMetro Property	7	9	13

- **Bus Stops:** Activity increased significantly in February before declining in March, though remaining above January levels.
- **On Buses:** Activity rose in February and then dropped notably in March, falling below January levels.
- **CapMetro Property:** Steady increase across all three months, indicating growing activity in these areas.

Overall Location Pattern:

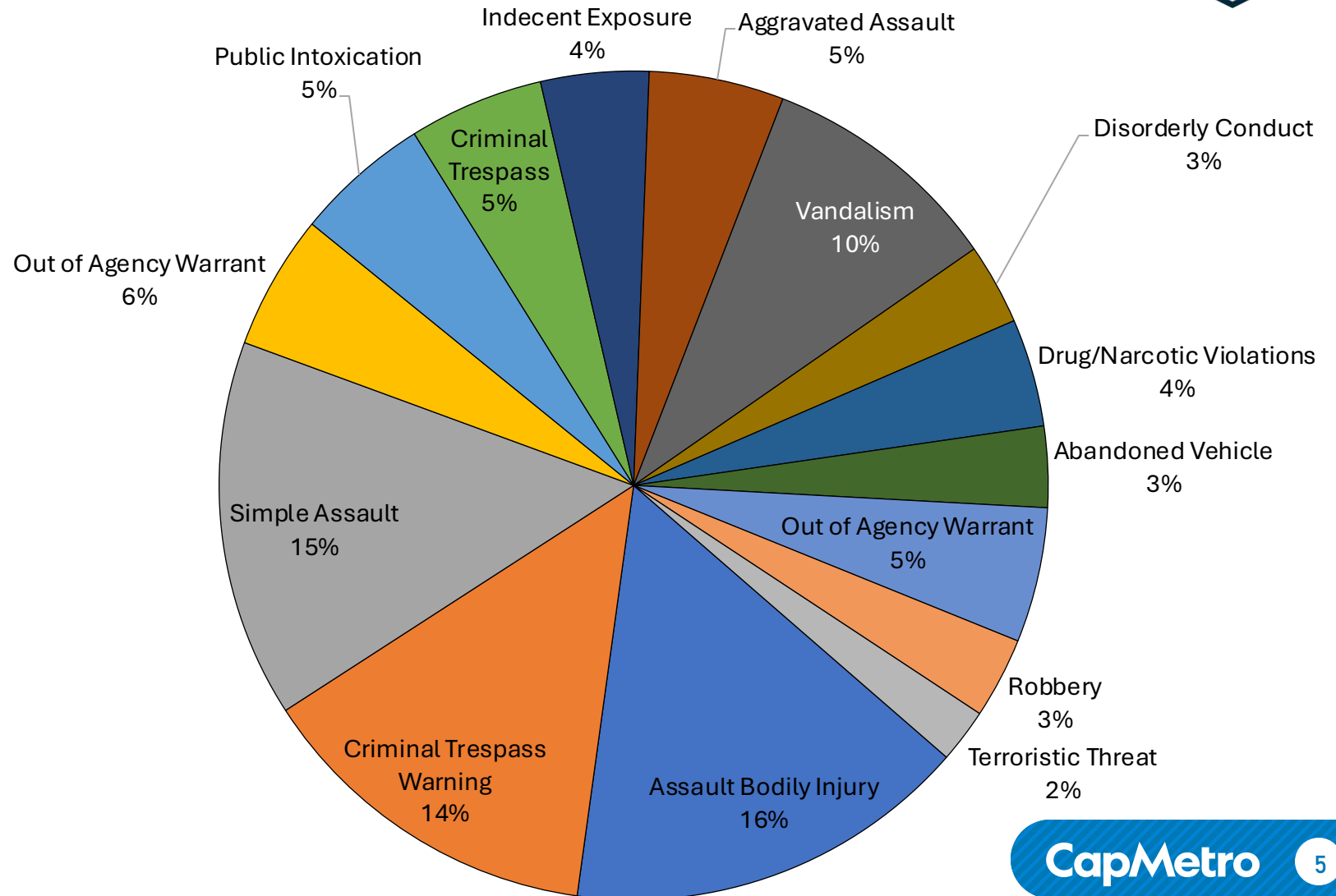
February represented the peak month for transit-related activity, particularly at bus stops, while March showed a redistribution of activity with increased incidents on CapMetro property and reduced onboard activity.

Crime Overview:



Offenses Reported	
Assault Bodily Injury	15
Criminal Trespass Warning	13
Simple Assault	14
Out of Agency Warrant	5
Public Intoxication	5
Criminal Trespass	5
Indecent Exposure	4
Aggravated Assault	5
Vandalism	9
Disorderly Conduct	3
Drug/Narcotic Violations	4
Abandoned Vehicle	3
Out of Agency Warrant	5
Robbery	3
Terroristic Threat	2
Impersonate Police Officer	1
False Report	1
Prohibited Camping	1
Indecent Assault	2
Missing Person	2

Crime Overview 01 Jan – 31 Mar



CapMetro

**Public Safety & Emergency
Management Update**

May 29, 2026

Emergency Management Update

Facility Certification Full Scale Exercise Series for the Rapid 800 & Rapid 837, a part of the June Service Change

January 22 Full Scale Exercise, North Ops Battery Electric Bus Facility Certification



Emergency Management Update

April 8 Full Scale Exercise, Travis County Expo Park and Ride



Emergency Management Update

April 29 Full Scale Exercise, Goodnight Ranch Park and Ride



Emergency Management Update

January 24-27 Winter Weather



Public Safety Ambassadors

- The PSA team's calls for service steadily increased the past three months averaging 250 per month.
- Self Initiated activity also increased every month averaging 1,200 per month.



Community Intervention

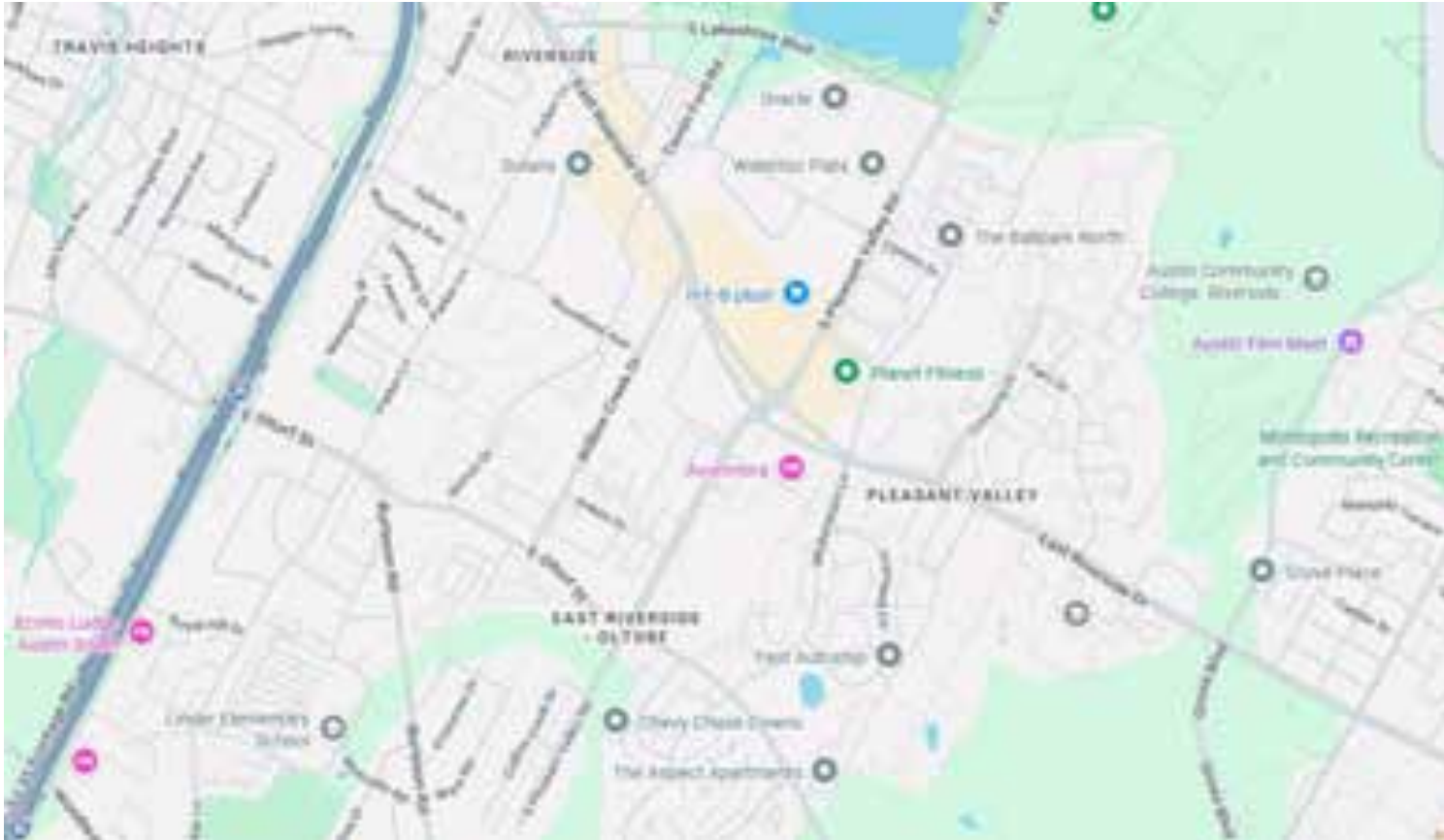
- Referrals from PSAs and TPD averaged 40 / month
- Engagements averaged 160 / month
- February assisted four adults and one child get into shelter

Community Intervention Specialist Activities

Key Performance Indicator	FY2026 – Q2 (Change from Q1)
Engagements	478 (+356)
Referrals	79 (+64)
UTL	248 (+162)
Housing Assessments	8 (+6)

In the community

- City of Austin – No Wrong Door initiative
- South Austin Neighborhood Safety Association (SANSA)



Operator Assaults (as of March 31)

- 2026 Total 4 Assaults (+2 year to date)
- 2025 Total 2 Assaults

No identifiable pattern or trend.

Noted increase in operators pressing charges.

System Suspensions

As of March 31, 2026

Total suspensions: 12

- Indefinite: 9
- One year: 0
- Six months: 3

SUSPENDED

CapMetro

Thank you!