

# WHEN YOU BOARD THE VEHICLE, JUST SWIPE YOUR ID.



## 3 Easy Ways to Plan Your Trip



### CapMetro App

Plan your trip, get real-time information and more! Available for iPhone and Android.



### Online

Visit [capmetro.org](http://capmetro.org) to use the Trip Planner on the home page or "Plan Your Trip" tab.



### GO Line

Call the GO Line at 512-474-1200 for schedules, trip planning and general assistance.

## CONTACT INFORMATION

Capital Metro Website	<a href="http://capmetro.org">capmetro.org</a>
Customer Service Routes & Schedules/GO Line	512-474-1200
MetroAccess	512-852-7272
Metro RideShare (car/vanpool matching service)	512-477-RIDE
Capital Metro Administration Administration Office	512-389-7400
Capital Metro Transit Store 209 W. 9th Street	512-389-7454

**Lost and Found** Articles lost on vehicles and returned to Capital Metro may be picked up at the Transit Store at 209 W. 9th Street, Monday through Friday, 7:30 am–5:30 pm, 512-389-7454.

Capital Metro is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. If you believe you have been discriminated against under Title VI, you may file a written complaint – Attn: Title VI Complaints, 2910 E. 5th Street, Austin, TX 78702.

## INFORMACIÓN DE CONTACTO

Sitio Web De Capital Metro	<a href="http://capmetro.org">capmetro.org</a>
Servicio al Cliente Rutas y Horarios/GO Line	512-474-1200
MetroAccess	512-852-7272
Metro RideShare (servicio para conectar a personas que desean compartir vehículos personales, ya sea autos o camionetas)	512-477-RIDE
Administración de Capital Metro Oficina de Administración	512-389-7400
Tienda de Tránsito 209 W. 9th Street	512-389-7454

### Objetos Perdidos y Encontrados

Los objetos perdidos en los vehículos que se entregan a Capital Metro pueden recogerse en la Tienda Transit, en el 209 W. 9th Street, de lunes a viernes, de las 7:30 am a las 5:30 pm 512-389-7454.

De acuerdo con las disposiciones del Título VI (Title VI) de la Ley de Derechos Civiles 1964, y enmiendas, Capital Metro no excluye ni niega sus servicios a persona alguna debido a su raza, color u origen nacional. Si usted considera que ha sufrido discriminación conforme define el Título VI, puede presentar una queja por escrito, ante Capital Metro; a la atención de: Title VI Complaints en el 2910 de E. 5th Street, Austin, TX 78702.



# METRO STUDENT RIDER'S GUIDE



## Your Valid ID is the Key!

UT students, faculty and staff ride all mainline CapMetro services for free when they swipe their valid IDs on the bus or present them to a conductor on the train.\*

CapMetro offers a wide range of services to our riders — whether you're commuting to work or school or meeting up with friends for a night out, stop stressing over going places and let public transit handle your commute. It's your way to reclaim a part of your day.

### Ride Safe!



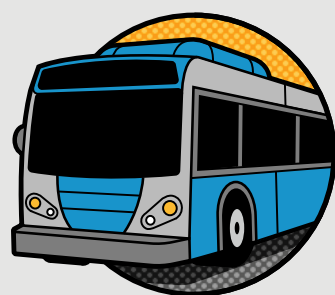
Federal regulations require customers to wear face masks while on transit vehicles and when at our facilities.

- Follow physical distancing measures by skipping a seat.
- Avoid riding at peak times and catch an earlier or later trip when possible.
- Use hand sanitizer when entering and exiting the vehicle.
- Stay at home if you're feeling sick or experiencing any symptoms of COVID-19.

\* Does not include MetroBike services

## Overview of Our Services

### MetroBus



Routes 1–99, 200–499 and UT Shuttles.

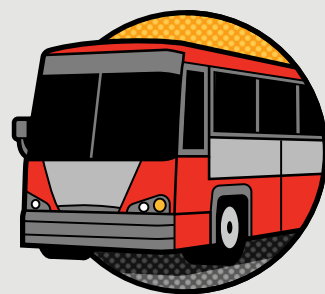
**MetroFlyer and Limited Routes 100–199** offer fast service with limited stops to select destinations.

### MetroRapid



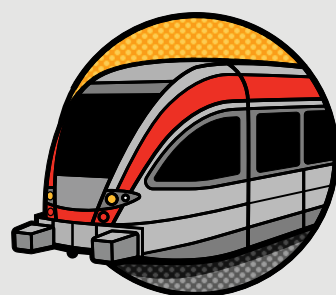
**Route 801** Connects Tech Ridge to Southpark Meadows  
**Route 803** Connects The Domain to Westgate

### MetroExpress



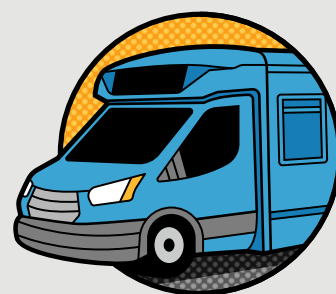
MetroExpress offers service between Park & Ride lots and the UT campus, State Capitol Complex and downtown-area offices with routes 900–999.

### MetroRail



With 9 stations, MetroRail's 32-mile route connects downtown to the UT campus, up to North Austin and Leander.

### Pickup



On-demand transit service that can take you anywhere within one of its service zones. Download the **Pickup app** to get started.

## How to Read At-stop Signs

Every bus stop is equipped with signage that displays the following information:



### 1 STOP ID

You can use this ID in the CapMetro App to plan your trip or see Next Departures.

### 2 NEXT BUS OPTIONS

To see upcoming buses, use the Next Departure feature in the app, enter your Stop ID in the Trip Planner online, text your stop ID to 512-474-1211, or call the Go Line.

### 3 QR CODE

Scan the QR code with your smartphone to find real-time departure information.

### 4 BRAILLE

Signs at stops also include Braille to assist the visually impaired. This section also serves as a quick glance at what routes serve your bus stop.

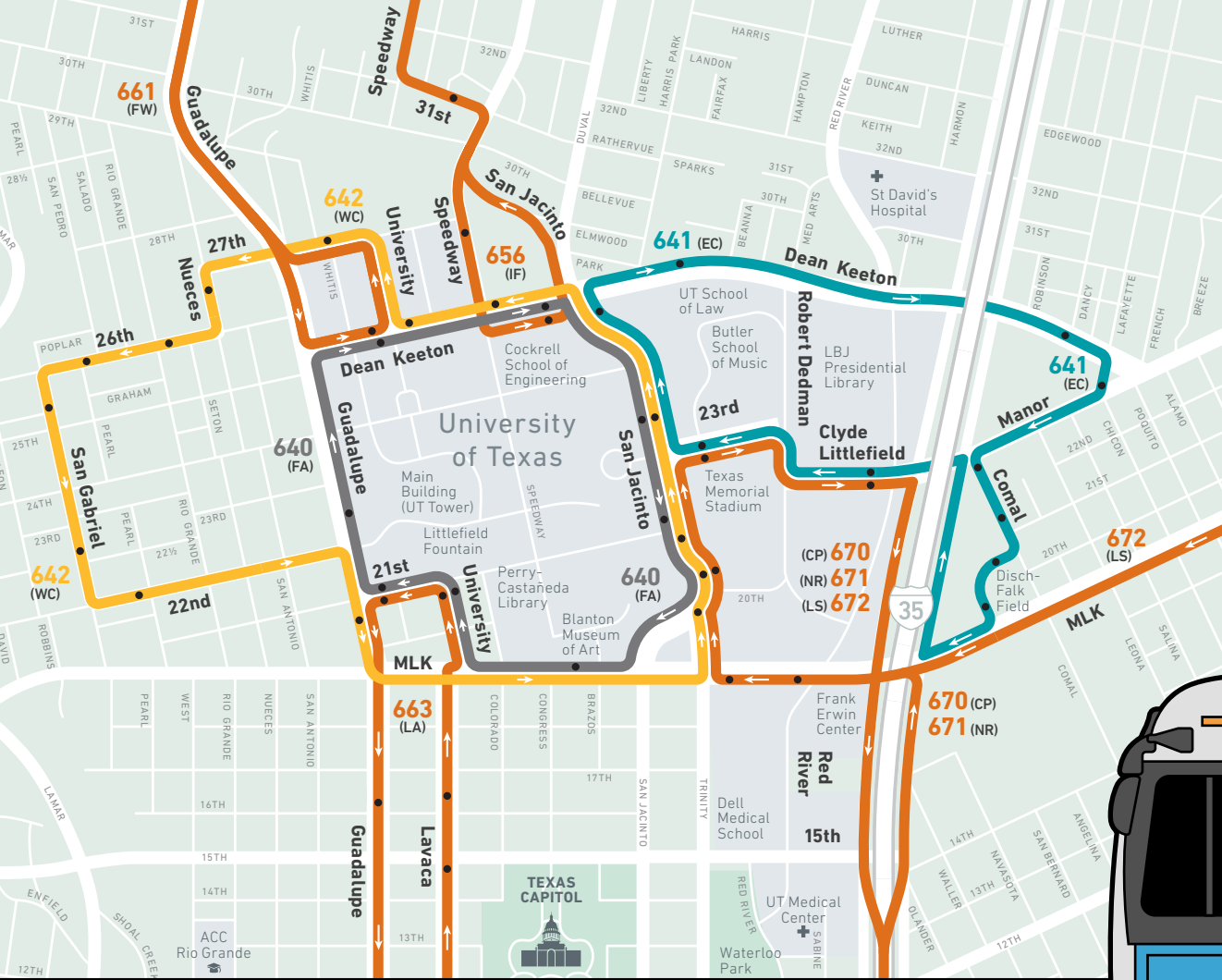
## Every 15 Minutes

All of Austin - Frequently & Reliably

CapMetro's High-Frequency Network serves all of Austin and operates every day of the week. Whether you're going to school Tuesday morning or out to get tacos on a Sunday afternoon, we've got a bus that will serve you every 15 minutes.

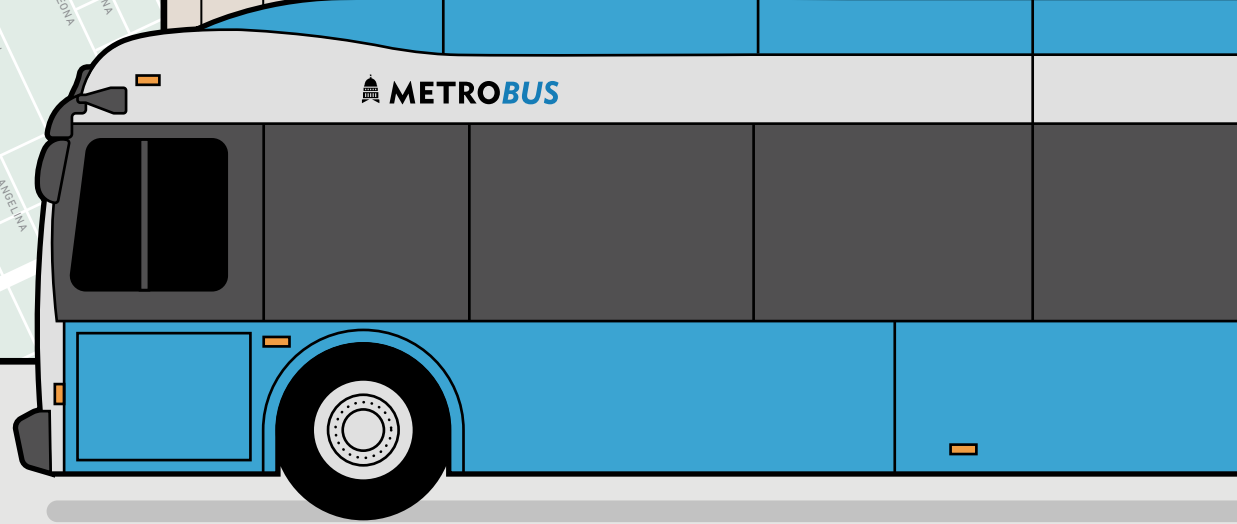
For a full list of routes, visit: [CapMetro.org/every15](http://CapMetro.org/every15)





## Shuttle Routes that Serve Residential Areas

UT shuttles do more than just trek you around campus; they also can get you to and from your apartment.



## UT Shuttle System

The UT Shuttle System is one of the largest university bus networks in the country, providing over 3 million trips annually.

The shuttles provide an easy and cost effective way for students, faculty, staff and visitors to access the UT campus. Shuttle bus service is available when classes are in session and operates Monday through Friday and Sunday (they do not operate on Saturdays except during finals). Additionally, our High-Frequency Network serves the campus and comes at least every 15 minutes, 7 days a week. Visit [CapMetro.org/ut-shuttles](http://CapMetro.org/ut-shuttles) for more.

- 640** Forty Acres (FA)
- 641** East Campus (EC)
- 642** West Campus (WC)
- 656** Intramural Fields (IF)
- 661** Far West (FW)
- 663** Lake Austin (LA)
- 670** Crossing Place (CP)
- 671** North Riverside (NR)
- 672** Lakeshore (LS)

## MetroBike

Bikes provide access to areas of Austin that other public transit options just can't. That's why we've introduced MetroBike, a system that helps you get around Austin on two wheels.

Our new bike rental program makes planning your complete trip easier than ever. Even better, BCycle offers discounted memberships to University of Texas at Austin students and staff.

Visit the link below to apply for your \$12 annual membership:  
[austin.bicycle.com/university-of-texas-at-austin](http://austin.bicycle.com/university-of-texas-at-austin)



Download the BCycle app on iOS and Android

It'll give you access to all the reservation information you need to get rolling.



Have a bike of your own?

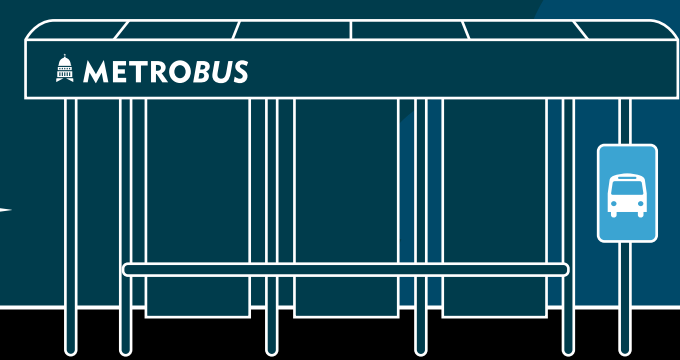
Every CapMetro vehicle has a bike rack that makes it easy for you to bike and bus! Or, you can check out our secure bike shelters to park your bike when you're on the go. Sign up at: [CapMetro.org/shelter-registration](http://CapMetro.org/shelter-registration).



## Night Owls

The Night Owl service operates year-round from midnight until 3 a.m. on Monday through Saturday nights. Buses run between popular destinations on 6th Street and local neighborhoods every 20 to 35 minutes, depending on the route.

- 481** Night Owl North Lamar
- 483** Night Owl Riverside
- 484** Night Owl South Lamar
- 485** Night Owl Cameron
- 486** Night Owl South Congress



## Late-Night Service

Out late? CapMetro offers safe and inexpensive options for traveling at night. Consider taking one of our special Night Owl services to get to and from your destination safely. For more details on specific routes, visit [CapMetro.org/latenight](http://CapMetro.org/latenight).