

Capital Metro Monthly Ridership Report

**November 2016
(Fiscal Year 2017)**



Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of November 2016 by mode of service.

Total Boardings by Mode

Mode	Nov-15	Nov-16	Nov 15 to Nov 16	YTD 2016	YTD 2017	YTD Change
Total Fixed Route	1,823,218	1,891,759	3.8%	3,896,691	3,984,303	2.2%
Total Special Events	438	165	-62.3%	177,989	133,468	-25.0%
Total MetroAccess	53,328	53,877	1.0%	111,970	110,134	-1.6%
Total UT Shuttle	407,928	339,363	-16.8%	933,012	713,495	-23.5%
Total Rideshare	32,172	36,274	12.8%	64,358	76,021	18.1%
Total MetroRail	54,105	60,584	12.0%	130,823	143,406	9.6%
Total MetroRapid	224,156	232,305	3.6%	503,200	522,316	3.8%
Total System	2,595,346	2,614,328	0.7%	5,818,043	5,683,144	-2.3%

Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Nov-15	Nov-16	Nov 15 to Nov 16	Nov-15	Nov-16	Nov 15 to Nov 16	Nov-15	Nov-16	Nov 15 to Nov 16
Total Fixed Route	75,518	74,866	-0.9%	40,882	47,205	15.5%	30,672	31,681	3.3%
Total Special Events	15	8	-46.1%	2	-	-100.0%	23	-	-100.0%
Total MetroAccess	2,286	2,266	-0.9%	938	920	-1.9%	866	791	-8.6%
Total UT Shuttle ¹	21,138	16,800	-20.5%	-	-	#DIV/0!	985	672	-31.7%
Total Rideshare	1,072	1,209	12.7%	1,072	1,209	12.8%	1,072	1,209	12.7%
Total MetroRail	2,659	2,840	6.8%	718	758	5.6%	-	-	#DIV/0!
Total MetroRapid	9,627	9,652	0.3%	4,277	4,762	11.3%	3,311	3,092	-6.6%

¹ UT Shuttle did not operate Thanksgiving or the day after

All tables reflect ridership data as of December 15, 2016.

The table below shows the factors that have potential impacts on ridership in the current month. Other peer agencies have shown that this type of information is useful to explain ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	November 2015	November 2016	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	19	20	1
	Saturday	5	5	0
	Sunday	6	5	-1
Calendar Mix (UT Shuttle Full Service)	Weekday	19	20	1
	Sunday	3	3	0
Weather Impact	Weekday	4	8	4
	Saturday	4	2	-2
	Sunday	3	1	-2
Special Events (Rail-Pecan St/ACL; Rapid-ACL)	Fixed Route	0	0	0
	MetroRail	0	0	0
	MetroRapid	0	0	0
Fuel Prices*	All	1.98	2.06	4%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

November 2016

System-wide ridership was up 0.7% compared to November 2015. Average weekday showed a decrease of 4.1%. There was one additional weekday the November compared to last. Service levels on UT Shuttle continue to be reduced due to budget challenges of the university and, when combined with shifting land use patterns, continue to have a

significant effect on ridership (see more details under UT Shuttle). Excluding UT Shuttle effects, ridership would have been up 4%.

Other Texas transit agencies are experiencing similar ridership declines over the past year or more, including DART, VIA and The-T (Fort Worth). Houston Metro has seen positive ridership numbers with a recently redesigned system. Capital Metro is moving forward on Connections 2025 in the comprehensive review of the system including other factors that may be contributing to ridership changes. Connections 2025 is in the final phase prior to board adoption.

Fixed Route

Total month Fixed Route ridership was up 3.8% from November 2015. Average weekday was down 0.9%. There was one additional weekday this year compared to last.

MetroAccess

MetroAccess showed an increase for November 2016 and was up 1% compared to last year. MetroAccess is making an effort to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For November 2016, UT Shuttle showed a 17% decrease from last November. Service levels on UT Shuttle continue to be reduced due to budget limitations with our funding partner. Other contributing factors are (1) in April 2016, UT Shuttle routes introduced new buses equipped with fareboxes requiring non-UT ID holders to begin paying a local fare on this service; (2) UT ID holders also now required to swipe their card; (3) Major detour on routes 640 and 642 this fall.

RideShare

The vRide program continues in an upward trend. Ridership was up 12.7% from last November. The program continues attracting new groups with a fare structure more attractive to "regional" riders. There are now 220 vehicles in the RideShare program.

MetroRail

MetroRail ridership was up 12% from November 2015. Average weekday ridership was up 6.8% from the same period.

MetroRapid

For the month of November MetroRapid was up 3.6% from 2015. Average weekday was up 0.3%.