

Capital Metro Monthly Ridership Report

**December 2016
(Fiscal Year 2017)**



METRO

Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of December 2016 by mode of service.

Total Boardings by Mode

Mode	Dec-15	Dec-16	Dec 15 to Dec 16	YTD 2016	YTD 2017	YTD Change
Total Fixed Route	1,749,130	1,715,415	-1.9%	5,645,992	5,699,718	1.0%
Total Special Events	6,060	981	-83.8%	184,049	134,449	-26.9%
Total MetroAccess	55,380	53,545	-3.3%	167,350	163,679	-2.2%
Total UT Shuttle	164,069	105,737	-35.6%	1,097,081	819,232	-25.3%
Total Rideshare	31,835	32,404	1.8%	96,193	108,425	12.7%
Total MetroRail	54,986	54,501	-0.9%	185,809	197,907	6.5%
Total MetroRapid	195,909	185,797	-5.2%	699,109	708,113	1.3%
Total System	2,257,369	2,148,379	-4.8%	8,075,583	7,831,523	-3.0%

Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Dec-15	Dec-16	Dec 15 to Dec 16	Dec-15	Dec-16	Dec 15 to Dec 16	Dec-15	Dec-16	Dec 15 to Dec 16
Total Fixed Route	66,159	63,918	-3.4%	41,428	41,112	-0.8%	25,585	25,916	1.3%
Total Special Events	209	26	-87.3%	273	32	-88.3%	76	60	-21.6%
Total MetroAccess	2,113	2,079	-1.6%	951	950	-0.1%	792	764	-3.6%
Total UT Shuttle ¹	22,212	16,499	-25.7%	2,296	3,871	68.6%	873	866	-0.8%
Total Rideshare	1,027	1,045	1.8%	1,027	1,045	1.8%	1,027	1,045	1.8%
Total MetroRail	2,319	2,216	-4.5%	990	1,151	16.3%	-	-	#DIV/0!
Total MetroRapid	7,571	7,044	-7.0%	4,192	4,141	-1.2%	2,514	2,532	0.7%

¹ UT Shuttle 3 Full Class Days of service (shown as Wkdy), 7 Finals Weekday, One Saturday, 2 Sundays

All tables reflect ridership data as of January 19, 2017.

The table below shows the factors that have potential impacts on ridership in the current month. Other peer agencies have shown that this type of information is useful to explain ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	December 2015	December 2016	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	22	22	0
	Saturday	4	5	1
	Sunday	5	4	-1
Calendar Mix (UT Shuttle Full Service)	Weekday	4	3	-1
	Sunday	2	2	0
Weather Impact	Weekday	2	3	1
	Saturday	2	1	-1
	Sunday	2	2	0
Special Events (Rail-Pecan St/ACL; Rapid-ACL)	Fixed Route	0	0	0
	MetroRail	1	1	0
	MetroRapid	1	1	0
Fuel Prices*	All	1.90	2.11	11%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

December 2016

System-wide ridership was down 4.8% compared to December 2015. Average weekday showed a decrease of 6.3%. There were the same number of weekdays this December compared to last. UT shuttle had one less weekday compared to last year. Service levels on UT Shuttle continue to be reduced due to budget challenges of the university and, when combined with shifting land use patterns, continue to have a significant effect on

ridership (see more details under UT Shuttle). Excluding UT Shuttle effects, ridership would have been down only 2.4%.

Early indicators show that other Texas transit agencies are still experiencing similar ridership declines, including DART, VIA and The-T (Fort Worth). Houston Metro is now seeing declines since they are past the one year mark with their redesigned system. Capital Metro continues moving forward on Connections 2025 in the comprehensive review of the system including other factors that may be contributing to ridership changes. Connections 2025 is in the final phase prior to board adoption.

Fixed Route

Total month Fixed Route ridership was down 1.9% from December 2015. Average weekday was down 3.4%.

MetroAccess

MetroAccess showed a decrease for December 2016 and was down 3.3% compared to last year. MetroAccess is making an effort to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For December 2016, UT Shuttle showed a 35% decrease from last December. Service levels on UT Shuttle continue to be reduced due to budget limitations with our funding partner. Other contributing factors are (1) in April 2016, UT Shuttle routes introduced new buses equipped with fareboxes requiring non-UT ID holders to begin paying a local fare on this service; (2) UT ID holders also now required to swipe their card; (3) Major detour on routes 640 and 642 this fall and will continue through early February 2017.

RideShare

The vRide program continues in an upward trend. Ridership was up 1.8% from last December. The program continues attracting new groups with a fare structure more attractive to "regional" riders. There are now 220 vehicles in the RideShare program.

MetroRail

MetroRail ridership was down 0.9% from December 2015. Average weekday ridership was down 4.5% from the same period.

MetroRapid

For the month of December MetroRapid was down 5% from 2015. Average weekday was down 7%.