

Capital Metro Monthly Ridership Report

**April 2017
(Fiscal Year 2017)**



Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of April 2017 by mode of service.

Total Boardings by Mode

Mode	Apr-16	Apr-17	Apr 16 to Apr 17	YTD 2016	YTD 2017	YTD Change
Total Fixed Route	1,844,751	1,821,916	-1.2%	13,022,571	13,022,631	0.0%
Total Special Events	241	1,666	591.3%	196,555	145,619	-25.9%
Total MetroAccess	57,048	55,698	-2.4%	393,524	387,309	-1.6%
Total UT Shuttle	375,118	286,227	-23.7%	2,407,754	1,841,080	-23.5%
Total Rideshare	34,761	37,999	9.3%	237,942	261,878	10.1%
Total MetroRail	62,335	63,877	2.5%	487,149	503,488	3.4%
Total MetroRapid	223,506	304,306	36.2%	1,615,429	1,889,988	17.0%
Total System	2,597,760	2,571,689	-1.0%	18,360,924	18,051,993	-1.7%

Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Apr-16	Apr-17	Apr 16 to Apr 17	Apr-16	Apr-17	Apr 16 to Apr 17	Apr-16	Apr-17	Apr 16 to Apr 17
Total Fixed Route	70,710	71,342	0.9%	46,661	47,508	1.8%	31,635	31,506	-0.4%
Total Special Events	11	49	344.4%	-	137	-	2	-	-
Total MetroAccess	2,283	2,300	0.8%	1,057	1,047	-1.0%	955	891	-6.7%
Total UT Shuttle ¹	17,680	14,128	-20.1%	-	-	-	962	734	-23.7%
Total Rideshare	1,159	1,267	9.3%	1,159	1,267	9.3%	1,159	1,267	9.3%
Total MetroRail ²	2,724	2,916	7.0%	1,025	1,111	8.4%	-	-	-
Total MetroRapid	9,020	12,317	36.6%	4,449	6,844	53.8%	2,961	4,750	60.4%

All tables reflect ridership data as of May 15, 2017.

The table below shows the factors that have potential impacts on ridership in the current month. Other peer agencies have shown that this type of information is useful to explain ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	April 2016	April 2017	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	21	20	-1
	Saturday	5	5	0
	Sunday	4	5	1
Calendar Mix (UT Shuttle Full Service)	Weekday	21	20	-1
	Sunday	4	5	1
Weather Impact	Weekday	7	2	-5
	Saturday	3	2	-1
	Sunday	1	2	1
Special Events (SXSW)	Fixed Route	0	0	0
	MetroRail	0	1	1
	MetroRapid	0	0	0
Fuel Prices*	All	2.01	2.34	17%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

April 2017

System-wide ridership was down 1.0% compared to April 2016. Average weekday however showed an increase of 0.7%. There was one less weekday this April compared to last and weather was more favorable. Fuel prices also increased, up 17% from 2016. Excluding UT Shuttle effects, ridership would have been up 2.8%.

Connections 2025 plan was adopted by the board and will be moving into implementation phase with much more public input expected.

Fixed Route

Total month Fixed Route ridership was down 1.2% from April 2016. Average weekday was up 1%.

MetroAccess

MetroAccess showed a decrease for April 2017 and was down 2.4% compared to last year. MetroAccess is making an effort to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For April 2017, UT Shuttle showed a 23.7% decrease from last April. Service levels remain relatively unchanged from fall semester. Capital Metro is evaluating UT Shuttle service and potential strategies for increasing ridership.

RideShare

The vRide program shows continued success with an 9.3% increase for April.

MetroRail

MetroRail ridership was up 2.5% from April 2016 while average weekday ridership was up 7.0% from the same period.

MetroRapid

MetroRapid saw a major increase of 36.2% from April 2016. Average weekday was also up 36.6%. This is related to the fare reduction, eliminating the Premium fare.