A Busy 2019 Brings Great Results

It’s been an incredibly productive time for CapMetro, with a healthy mix of hard work and big rewards:

• Approved the purchase of the first four electric buses in Central Texas.
• Received $2.6 million grant enabling us to increase the electric bus fleet to 10.
• Began work on a new bus yard for electric buses, with charging stations for 214 vehicles.
• Broke ground on our new Downtown Station!
• Added new track and other improvements that will increase MetroRail’s capacity.
• Partnered with Austin Parks Foundation to increase summer service to Barton Springs.
• Named 2019 Agency of the Year by the Texas Transit Association!

And the Hits Just Kept on Coming

There’s so much happening with transportation in Central Texas! Get a load of this:

• Launched the first bus-only contraflow lane in partnership with the city of Austin
• Provided free rides for federal employees during government shutdown.
• Opened new MetroRapid Stations along both lines, including Broken Spoke & 31st Street.
• Re-launched MetroBike Shelter program with no annual fee.
• Built new Operations Control Center, for more efficient and effective bus operations.
• Received national safety award from American Public Transportation Association.

Ridership on the Rise!

One year in, Cap Remap has done what it promised — created a more frequent, more reliable and better connected bus system. It’s improved the customer’s experience by tripling the number of routes that come every 15 minutes, 7 days a week and by increasing bus stop accessibility, with new sidewalks and more bus shelters for previously underserved communities.

Ridership Since Cap Remap:
• Up 8.9% in July 2019
• Up 4.5% for the full year
• Up 11 of 12 months

Austin & Manor Get a Pickup

We brought the on-demand service Pickup back for CapMetro customers in Austin and Manor.

Residents of four Austin neighborhoods got to benefit from Pickup in August 2019:

• Pickup East ATX
• Pickup Exposition
• Pickup Northeast ATX
• Pickup Walnut Creek

Pickup Manor replaced a low-performing circulator route and was a hit right away, already increasing the route’s daily ridership numbers by 600%!
More Options // Better Transit // Serving More People

Project Connect will build on the foundation of Cap Remap and provide Central Texas a modern system of reliable and efficient public transit.

2 lines of congestion-proof transit to better move people through downtown and connect ABIA to the larger system.

Fully electric fleet that provides dramatically lower emissions and modern technology to maintain our high quality of life.

New MetroRapid lines that will serve the entire city, including THESE CORRIDORS:

- Tech Ridge
- Cameron/Dessau
- Burnet
- Loyola
- Manor
- MLK
- 7th Street
- Pleasant Valley
- South Lamar
- Manchaca

MORE PARK & RIDES AND EXPRESS BUSES

Plus mobility hubs and neighborhood circulators throughout the region.

The Community’s Plan

For Project Connect to work, we need your help. Here’s what we’ve been up to in the community:

101 community meetings held across 20 zip codes

2,288 visits received to our virtual open houses

595 comments collected from those visits

A Long-Term Vision Already in Action

Project Connect is a generational investment that is already improving Central Texas today!

Westgate Transit Center opened in June, removing up to 200 cars from the road.

In March, Downtown Station began renovations that will increase the frequency and capacity of MetroRail service!

A new facility in North Austin will make space for our all-electric bus fleet of the future.