I. Pledge of Allegiance

II. Safety Briefing
Donna Simmons gave the Safety Briefing. She discussed Vision Zero. Starting on January 23th, the Austin Police Department and Austin Transportation Department will begin a new effort to implement the plan. They will target behaviors that frequently result in severe accidents.

III. Public Comment:
Eric Goff, citizen, spoke in support of a high-frequency network to build rider loyalty. He wants to take the bus more often but sometimes he finds it faster to walk. He would like to see monthly ridership and subsidy data.

Brennan Griffin, from the group AURA, presented a petition from the previous week that had 200 signatures in support of Connections 2025. The petition supports high-frequency bus lines and a farther-reaching network of coverage.

April Stady, MetroAccess client, will be negatively impacted by changes proposed in Connections 2025. She is dependent on door-to-door service for all of her trips.

Terry Haydon, citizen, depends on service to go to the VA clinic. He hopes the board will reconsider cutting his route.

Mart McKim, substitute teacher for AISD, wants Routes 18 and 20 to run more frequently. He lives near the MLK station and believes many of his neighbors would also appreciate more frequent service.

Sophia Donnelly, citizen, is happy that Route 2 is proposed for higher-frequency service. She is concerned that the end-loop on this route will be cut.

Heiwa Salovitz, community organizer with ADAPT of Texas, is concerned about the adherence to the 3/4 mile rule that MetroAccess uses. Many will lose service under Connections 2025.

Julie Nitsch, citizen, is a very strong proponent of Connections 2025. She does not own a car and depends on the bus. She is concerned about the loss of late-night service to service and music industry workers who probably do not live in Austin’s most expensive neighborhoods. She urged the board not to scrap Connections 2025. Board Member Kitchen responded that none of the board members are talking about scrapping the plan.

David Witty, from ADAPT of Texas, stated that the loss of paratransit services will greatly affect the lives of a small minority.

Elizabeth Ball, citizen, said that MetroAccess is very important for her daughter. She lives in Circle C and urged the board to expand service South of Slaughter Lane.
Carlos Leon, citizen, is dissatisfied with the conduct of bus drivers.

Carl Ellinger, citizen, has noticed that UT students sit in the ADA seats. He wishes that drivers would ask people to move from the seats.

Zenobia Joseph, citizen, spoke about Title VI of the Civil Rights Act of 1964. She asked Chairman Cooper if he planned to go over the proposed changes route by route. He responded that the board would go over more specific changes at the board worksession on February 17th. Kerri Butcher explained that Capital Metro does a service equity analysis before changing individual routes, not on a plan-wide basis.

Deborah Reyes, citizen, received route change information in the mail that affects her work at the Post Office on Cross Park. She is worried that the route will change in August of 2017. Lawrence Deeter responded that January 2018 is the earliest that any routes will be changed.

IV. Advisory Committee Updates:

Sam Sargent gave an update on the Advisory Committees. The AAC is working on a resolution for Connections 2025 that they would like to present at the next worksession or board meeting. CSAC is also finalizing a resolution for Connections 2025 that they will present at the next board meeting.

1. Update on the Customer Satisfaction Advisory Committee (CSAC)
2. Update on the Access Advisory Committee (AAC)

V. Board Committee Updates:

1. Operations, Planning and Safety Committee

Committee Chair Silas gave the update. There were four action items at the Committee meeting which are on the Consent Agenda for this meeting as Items 3-6.

2. Finance, Audit and Administration Committee; and

Board Member Mitchell was not in attendance, so there was no update from this committee. Chair Cooper noted that the FAA committee approved item number 2 on the Consent Agenda.

3. CAMPO update

Board Member Mitchell was not in attendance, so there was no CAMPO update.

VI. Consent Items

RESULT: ADOPTED [UNANIMOUS]
MOVER: Beverly Silas, Vice Chair
SECONDER: Rita Jonse, Board Member
AYES: Silas, Word, Cooper, Kitchen, Jonse, Renteria
ABSENT: Mitchell, Garza

1. Approval of minutes for the December 14, 2016 Board Meeting.

2. Approval of a resolution affirming the current Charter Statement for the Finance, Audit and Administration Committee.

4. Approval of a resolution authorizing the President/CEO, or her designee, to finalize and execute a contract with Muniz Concrete and Contracting, Inc. for repairs to the water quality pond filter at the 2910 East 5th Street Facility, in an amount not to exceed $153,182.

5. Approval of a resolution authorizing the President/CEO, or her designee, to finalize and execute a sole source contract with Herzog Transit Services, Inc. to support Tiger V Bridge and Sidings improvements by providing four (4) Employees-In-Charge (EICs) and one (1) Bridge Inspector to support multiple projects throughout the Capital Metropolitan Transportation Authority (CMTA) Central Corridor for an amount not to exceed $1,128,380.

6. Approval of a resolution authorizing the President/CEO, or her designee, to finalize and execute a sole source contract with Watco Companies, Inc. DBA Austin Western Railroad, LLC to provide two Employees-in-Charge (EICs) to support the Tiger V Bridge Upgrade Project on the East and West Corridors for an amount not to exceed $222,187.

VII. Presentations:

1. 2016 Community Involvement and Communications Year End Review

Dan Dawson, Vice President of Marketing and Communications, introduced Jackie Nirenberg, Manager of Community Involvement, and Francine Pares, Manager of Communications, who gave this presentation.

The presentation focused on the objectives of the Community Involvement team, which are to build relationships and foster community. The major ways the department does this are by community engagement, community partnerships, promoting transit use, and collaboration. Ms. Nirenberg elaborated on the different methods used for each of these categories of outreach. Board Member Kitchen wondered about how to integrate these programs with the proposed changes and innovations in Connections 2025. Ms. Nirenberg responded that her team has been interfacing with the community on these changes, especially regarding routes that may be cut. Board Member Kitchen would also like verification that data about ridership on certain routes is reflected in what the community says about those routes.

Francine Pares gave the Communications presentation. Communications handles media relations, social media, written communication, crisis communication, and special events. She detailed how the department handles responsibilities in each of these five areas.

2. Transit Oriented Development Priority Tool

Jolinda Marshall, Transit Oriented Development Planner, introduced Jennifer Dhadwal, from AECOM, who gave the presentation. Marshall mentioned that the tool focuses on each station on the 801, 803, and rail lines. The project began a year and a half ago and included collaboration with AECOM and a committee of city and CAMPO staff members. Board Member Kitchen asked how the tool will be used, and Marshall responded that the tool will be used by Capital Metro, property owners, and the City of Austin.

Ms. Dhadwal explained that Capital Metro wanted to create a tool to provide data for stakeholders to make informed decisions about creating transit-supported places. The framework categorizes destinations on a scale of density from Central Core to Neighborhood TOD and then sets up benchmarks on employment, ridership, and type of use for each of these categories. There is also a time-based framework under which places are in one of four stages for TOD readiness. These categorizations informed recommendations as to how places could evolve. Board Member Kitchen asked about the extension of the 803 to South Austin and when those stations would be added to the tool. Marshall responded that the tool can adapt as stations are added. Chair Cooper asked about the
types of recommendations or needs for different stations. Dhadwal responded that many are infrastructure-related, like sidewalks or benches, and some are about land use and development opportunities. Chair Cooper wondered how we are collaborating with the City of Austin on these needs. He believes this tool will be of interest to developers both locally and globally.

VIII. Reports:

1. President's Report

President Watson gave her report. She highlighted Capital Metro's participation in the Blue Santa project, which happened over Christmas, and Security Manager John Jones, who sang for the Pope. Capital Metro was also awarded a Seal of Distinction by World at Work, a global human resources organization. She further discussed the Austin Collective, a photo documentary project that was sponsored by Capital Metro and includes photos of our customers. She also announced that Capital Metro won an award from APTA for marketing and communications for the Stay Back safety campaign. Finally, she shared the late-breaking news that ridership on rapid routes on the day of the Women's March was double normal ridership.

IX. Items for Future Discussion:

X. Adjournment

ADA Compliance

Reasonable modifications and equal access to communications are provided upon request. Please call (512)389-7458 or email gina.estrada@capmetro.org if you need more information.

**BOARD OF DIRECTORS:** Wade Cooper, chairperson; Beverly Silas, vice chair; Juli Word, board secretary; Ann Kitchen, Delia Garza, Terry Mitchell, Rita Jonse and Pio Renteria. Board Liaison: Gina Estrada (512)389-7458, email gina.estrada@capmetro.org if you need more information.

The Board of Directors may go into closed session under the Texas Open Meetings Act. In accordance with Texas Government Code, Section 551.071, consultation with attorney for any legal issues, under Section 551.072 for real property issues; under Section 551.074 for personnel matters, or under Section 551.076, for deliberation regarding the deployment or implementation of security personnel or devices; arising regarding any item listed on this agenda.